

Volunteer Update

A publication for Partners and Volunteers

Greetings Partner Volunteers!

With a brand new year right around the corner, my deepest appreciation goes to each of you for the time you have given and the dedication you have shown to the patients and families we have the privilege to care for at Froedtert West Bend Hospital this past year.



Looking back, we have many successes to celebrate. Our Well Wisher Gift Shop had another great year and our special fundraisers continue to grow. We co-hosted a highly successful Partners of Wisconsin Hospital Association (WHA) state convention with our very own volunteer, Sharon Scott, as chairperson for the convention. Many of you stepped up to provide service at either the gift shop open houses, Enchantment in the Park, Nutman sale, Collective Goods sale, bake sale or the bi-weekly cookie sales. In addition to all of this, the Love Light committee had a record-breaking holiday tree lighting program for the community with over 300 people in attendance! All of this was above and beyond the regular volunteer support you already provide in many of our hospital departments and the health centers.

You play such an important role in the patient care we provide. Many times you are often the first person to greet our patients and visitors or you may have the privilege to spend a few minutes visiting with them either at a greeter desk, when you take them to/from an appointment, sit as a patient companion or have the opportunity to cuddle an infant. You truly are “first impression ambassadors” and that is why when visiting with them it’s important to remember to be more of a listener. While you may not see it, they may be nervous or anxious due to why they are at the hospital or health center. Please be mindful and try not to offer personal experiences, medical advice and personal thoughts on their situation. Visiting is encouraged but it’s important to have general conversations and stay away from topics or thoughts you might have that could increase their anxiety or offend.

With the close of 2019, we will conduct an annual review of hours to ensure that everyone has met the required 15 hours of service. Please make sure to turn in any paper tracking forms and update Volgistics with your hours so we capture all of the service you provide. All hours need to be reported by Jan. 10.

We wish you wonderful holidays with family and friends and look forward to what 2020 will bring!

Ann Johnson

Foundation and Volunteer Services Director
Froedtert West Bend Hospital

Spread the word about volunteering and invite family members and friends to join you!

Welcome New Partners and Volunteers!

The following individuals are new to the Partners. If you see them, please take a moment to introduce yourself and say hi!



Pamela Farrell
Partner



Kayleigh Gorman
Partner



Debra Levine
Partner



Kay Rasmussen
Partner

Well Wisher Gift Shop News!

Thank You for your support!

Well Wisher Gift Shop Special Sale

As a thank you for a wonderful holiday season, Well Wisher Gift Shop is hosting a one-day
Customer Appreciation Sale on Thursday, Jan. 16, 2020.

Customers will receive 25% off purchases. Some exclusions apply.

Discount is applicable to regularly priced merchandise purchased on Jan. 16.

Stop by to see what's new!



THANK YOU to all the awesome volunteers that helped at Santa's Workshop at Enchantment in the Park. From Santa and Mrs. Claus to all the elves—THANK YOU!!! Another successful season!!

A special thank you to Jean Rieke, Head Elf, for her support of scheduling Santa and Mrs. Claus, and making sure there were plenty of candy canes for the kids. Jean has decided to step down as our Head Elf so if anyone is interested in learning about the Head Elf position, please contact Lori Keon.

(All volunteers hours have been calculated and will be entered into Volgistics for you.)

Attention High School Seniors!

Thanks to the hard work and dedication of our volunteers and all fundraisers and gift shop sales, the Froedtert West Bend Hospital Partner Volunteers are able to offer three scholarships to high school seniors. Two for \$7,500 and one for \$2,000.

Requirements for the \$7,500 Scholarship:

ACT score of 27 or higher
3.75 GPA or higher
Must be entering health care-related field
Resident of Washington County

Requirements for the \$2,000 Scholarship:

ACT of 25 or higher
3.5 GPA or higher
Must be entering health care-related field
Resident of Washington County
100+ hours and two+ years as Volunteer

If interested in applying, please contact Lori Keon at lori.keon@froedtert.com or 262-836-8391.



The annual WHA Advocacy Day is designed to educate and motivate health care employees, trustees and volunteers on important health care-related issues and to encourage grass-roots advocacy opportunities. Each year, featured national speakers give timely insight to state and federal health care issues. There is no cost to attend.

Registration and travel is arranged by the Volunteer Services Department. If interested in attending, please contact Lori Keon, lori.keon@froedtert.com or 262-836-8391.

Partners we've lost in 2019

In Memory of:

Peggy Cosgrove
Keri Ihlenfeld
Jean Krell
Bill Pennock
Kathy Porod
Betty Stiles

Inclement Weather Policy

A quick reminder that if the West Bend School District closes due to inclement weather, all volunteering activities will also be suspended. Also, please use your own judgment if you are concerned about driving in snowy/icy conditions. Just let Keri or Lori (whichever staff person oversees your area) know if you are unable to be here. We would rather have you home safe than attempt the drive. Thank you!!!!



Class Monitor	Jan. 22, 2020	Wednesday	5:30 to 7:15 p.m.
Nutman @ WP	Feb. 17, 2020	Monday	8:30 a.m. to noon Noon to 3 p.m.
Nutman @ FWB	Mar. 4, 2020	Wednesday	8:30 to 11 a.m. 11 a.m. to 1:30 p.m. 1:30 to 4:30 p.m.
	Mar. 5, 2020	Thursday	7:30 to 10:30 a.m. 10:30 a.m. to 1:30 p.m. 1:30 to 4:30 p.m.
	Mar. 6, 2020	Friday	7:30 to 10:30 a.m. 10:30 a.m. to 1:30 p.m. 1:30 to 4 p.m.
Nutman @ ISC	Mar. 17, 2020	Tuesday	9 a.m. to 2 p.m.
Class Monitor	Mar. 31, 2020	Tuesday	5:30 to 7:15 p.m.
Collective Goods	Apr. 1, 2020	Wednesday	10:30 a.m. to 2 p.m. 2 to 5 p.m.
	Apr. 2, 2020	Thursday	7:30 to 10:30 a.m. 10:30 a.m. to 1:30 p.m. 1:30 to 5 p.m.
	Apr. 3, 2020	Friday	7:30 to 10:30 a.m. 10:30 a.m. to 1:30 p.m. 1:30 to 4 p.m.

*Class Monitor—help with participant registration, be available if presenter needs anything, help with clean-up after class

*PRN, Nutman, Collective Goods—help with register and bagging merchandise

*Blood Drive/Flu Clinic—help with patient flow

CONGRATULATIONS

Congratulations to Abby Canfield and Madeline Paulson for their signing of the National Letters of Intent to play soccer in college. Abby (Greeter/Transport) will be attending the University of MN and Madeline Paulson (Gift Shop) will be attending Southeast Missouri University. Both of these talented athletes have been volunteers since 2016.

Abby



Madeline



2020 CALENDAR OF EVENTS

January	7	Cookies	May	8	Spring Bake Sale
	21	Cookies		14	Cookies
February				26	Cookies
	4	Cookies	June	2-4	Nutman @ FWB
	17	Nutman @ WP		9	Cookies
	18	Cookies		15	Nutman @ WP
March				23	Cookies
	3	Cookies	July	7	Cookies
	4-6	Nutman @ FWB		14	PRN Scrub Sale
	17	Cookies		21	Cookies
		Nutman @ ISC	August	4	Cookies
	18	Advocacy Day		6-7	Collective Goods @ FWB
April	24	Spring SE District Meeting		18	Cookies
	31	Cookies			
	1-3	Collective Goods @ FWB			
	14	Cookies			
	22	Spring Recognition Lunch			
	28-29	Gift Shop Open House			

Any problems, questions, concerns—please feel free to contact us!

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Lori Keon

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2019 in Pictures!

