

CALENDAR OF EVENTS

Jun 13	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Jun 24	9am-11am	Volunteer Leadership Team Meeting Dining Rm A&B
Jun 27	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Jul 11	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Jul 24	1pm-3pm	Annual Training Conf Rm 1
Jul 25	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Jul 26	9am-11am	Annual Training Conf Rm 1
Jul 29	1pm-3pm	Annual Training Conf Rm 1
Jul 30	9am-11am	Annual Training Conf Rm 1
Aug 2	9am-11am	Annual Training Conf Rm 1
Aug 8	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Aug 9	1pm-3pm	Annual Training Conf Rm 1
Aug 14		St. Martin House Meal
Aug 16	12pm-3pm	Volunteer Leadership Recognition, Conf Rm 6
Aug 22	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Aug 26	9am-11am	Volunteer Leadership Team Meeting Dining Rm A&B
Sep 8	9:30am-11:30am	Annual Training Conf Rm 1
Sep 12	7am-4pm	Cookie Bake Sale Atrium & Dean OP
Sep 13	12pm-2pm	Salad Lunch Atrium & Dean OP
Sep 26	7am-4pm	Cookie Bake Sale Atrium & Dean OP

From Our Team Leader: Mary Quamme

Greetings to you all! Thank you for the many hours you devote to volunteering at St. Mary's. We are blessed to have YOU!!!

We had a nice representation at "Advocacy Day" held at Monona Terrace on April 17. It was a very informative and educational day. This year our focus is on "Mental Health" delivery.

Put Wednesday, SEPTEMBER 18th, on your calendar. The Southern District Meeting will be held in Ft. Atkinson. District Meetings are always good opportunities to learn new ideas and to meet volunteers from the other hospitals in our district. If you have never been to a "District Meeting" please consider attending!

We are busy working on revision of our bylaws and meeting more often to determine what SSMHealth St. Mary's Volunteers will look like. If you would like to be a part of the "Team," please let me know. We have a lot of fun and accomplish a lot.

Have an excellent summer!!

Message from Our Public Policy Chair: Rita Tubbs



Eric Borgerding, WHA President and CEO, wrote the following in the WHA Newsletter about Advocacy Day:

"About five years ago we hit the 1,000 mark in Advocacy Day attendance (a number that has quintupled during the preceding 10 years) and have been able to sustain that level of turnout ever since. The fact that this many people from one industry, and at a single association's event, continue traveling to Madison for a full day of learning and lobbying is unequalled in Wisconsin and perhaps the nation. That is testament to great work by the WHA staff who seamlessly pull off this premier gathering while crafting relevant programming that draws hospital advocates from across the state. This show of support not only makes an impression, it has a massive impact!"



New Treasurer Announced: Welcome Dennis!

The Leadership Team is pleased to announce that **Dennis Malinowski** has accepted their position as Treasurer. Dennis started in Volunteer Services earlier this year and began as Treasurer on May 1. He also volunteers in Patient Registration. Dennis may be contacted at dennym@alumni.nd.edu.

From Our Safety Champions Team Representative: Kitty Geier

St. Mary's Madison has a wonderful Safety Champions Program. Each department/unit has a designated safety champion. This is my second year to represent our volunteer department. The safety champions are our "Boots on the Ground" to deliver information regarding patient and facility safety to your area as well as to bring back questions from areas to the monthly safety meeting.

Safety champions will be conducting "tracers" which are checklists that the champions fill out after observing certain activities. One of the tracers will be the Infection Prevention/Hand Hygiene Tracer. Any volunteer who enters a patient care area may be asked about our hand hygiene policy by a safety champion doing the trace in that area. The other tracer that the safety champion will be doing is called Environment of Care (EOC) which assesses the environment of a department/unit for staff and patient safety.

Other safety concerns at recent meetings are: outdated supplies; danger of telephone and electrical cords in patient rooms; and the recent measles outbreak in the United States. I have posted information about measles in the Volunteer Center. We don't have any cases in Wisconsin yet, but we need to be aware so that we can keep our patients and their families safe.

If you have any safety concerns that you would like me to bring to the next Safety Meeting please send an email to the volunteer department at volunteersmadison@ssmhealth.com. STAY SAFE.



Carol Viviani Receives Mission in Motion Award

Congratulations to **Carol Viviani** who is a recipient of the Mission in Motion Award! This award was created as a way to recognize the exceptional people who embody our Mission & Values. Carol was nominated by the Pastoral Care Department for going above and beyond serving others and bringing kindness and care to all. Carol says, "I am proud to accept this award on behalf of all our volunteers."

Carol has volunteered for over 25 years. In addition, she is a St. Mary's School of Nursing Graduate and was employed at St. Mary's as a nurse for 50 years.



National Health Care Week Celebrated May 12-18, 2019

National Health Care Week was a celebration filled with daily events, treats and comradery. **June Hertzler** invited St Mary's cookie bakers to Dean Health Plan to bake 1,600 cookies for their staff. They warmed the hearts of all staff and were a highlight of the week. (Pictured here from left to right: LaVelle Auby, Marian Pirk, Terri Donlin, Pat Freeders and Sue Liebenstein.)

Our Pastoral Care Department Says "Thank You" to Its Volunteers

Our pastoral care department at St Mary's is blessed by the presence of two regular volunteers, **Therese Kolan** on Monday mornings and **Carol Viviani** on Wednesdays. These two women provide a warm welcome to all those who enter our door and those who call on the phone. On any given day, Therese may be found printing certificates for our NICU babies, ordering Palms for Palm Sunday, organizing the sacristy supplies, as well as printing and sorting paperwork. Carol has been our steadfast Mass stipend coordinator, restocking our supplies, answering phones, organizing No One Dies Alone volunteers, and the list goes on and on. We could not do the work we do without their support. Our chaplains attempt to visit every patient who enters our hospital within 48 hours, to discern if he or she has any emotional, spiritual or cultural needs we can help with. We respond to any requests for emergencies, and often our volunteers help page us or find us just in time to be with the family and the patient in a time of crisis.

We also are blessed with those Catholic volunteers who bring the presence of our Lord to our patients who request Holy Communion. Last year we provided Eucharist over 8000 times. While we have almost 30 trained Eucharistic Ministers who come as their schedules permit, every morning/7 days a week, many appreciate working with a partner. Therefore we are delighted to welcome additional volunteers to our group. If you might feel called to add this ministry to your own, please let us know. If you are interested in helping out in either capacity in our Pastoral Care Department, we welcome you! Contact Susan Leet or Sr. Pam by calling 608-258-6769, 8am - 4:30pm during the week.

God bless the work you do and those you serve!

From Our Community Education Chair: Karen Bohon



When we, the volunteers, decided to pledge \$150,000 to the new Behavioral Health unit, I was so excited to know that the new unit will be a much better environment for our patients to heal. My husband is a psychiatrist and worked on the last two units. The last unit on 2SW hadn't been updated for over 20 years. I had the opportunity to tour the old unit, and I was shocked to see how outdated the unit was compared to the other units in the hospital. The old unit reminded me of a psychiatric unit in a movie from the 1970's. This new unit has up to date safety and security. Each patient has a private room, and we increased the number of beds. Seven patient rooms are named after us. This new unit is the biggest in southern Wisconsin. The doctors and staff are doing new procedures to help patients overcome their depression. The newest procedure is Repetitive Transcranial Magnetic Stimulation (RTMS), for refractory major depression. This is an alternative treatment to electroconvulsive therapy. When I saw the new unit, I was amazed at how beautiful it is. The unit is so bright and welcoming; every patient will heal in a much better place.

I'm the Community Education Chair and this year's WHA topic is Mental Health. In the future, I will post articles about Mental Health in the Volunteer Center and the Newsletter. (Karen Bohon is pictured here standing outside a patient room that recognizes our volunteer donation.)



The Nutman Returns to St. Mary's Madison

Many of you will remember The Nutman Co. sales that used to occur at St. Mary's offering Nuts & Snack Mixes, Chocolates and Candy galore! **We are pleased to announce that we will be hosting a Nutman Co. fundraiser on July 17 (9:30am - 4:00pm) and July 18 (7:30am - 3:00pm).**

The sale will take place in the Atrium and at the Dean Outpatient Clinic. Carol Viviani will lead the sale at the Dean Outpatient Clinic, and Pat McCarthy will take the lead in the Atrium. If you have interest in helping with the sale, please contact Carol at c.viviani@yahoo.com or 608-807-4133 to help at the Dean Outpatient Clinic location and Pat at pmccarthy@charter.net or 608-277-0394 to help in the Atrium. Thank you!