

PARTNERS OF WHA is committed to advocating for the health of our communities and advancing the success of local health care volunteer organizations, through the coordination and provision of volunteer education, development resources, and leadership opportunities for health care volunteers and their organizations.

A Message from the Partners of WHA President

“Little Things” Make a Difference



Jan Molaska

Recently while sitting in the surgical waiting room I noticed a poster on the wall with a quote by Martin Luther King that said, “Life’s most urgent question is “What are you doing for others?”

As I looked around the waiting room and wandered the halls of the hospital, I was able to witness, first hand, the answer to that question. Volunteers were greeting people with a smile, transporting individuals to where they needed go, and one volunteer was sitting, holding the hand and listening to an elderly woman who was alone. With the primary function of supporting patients and their families, volunteers work in roles that directly connect them to patients and influence the patient experience.

It was inspiring to watch members of our Partners organization go about providing the “little things” that make such a big difference in the lives of others.

I am extremely proud of the members of Partners of WHA. We are a strong organization with dedicated members. But, like most organizations we have challenges to address. At the spring district meetings, groups were asked to list their major challenges and how the state organization could assist them.

The main concern listed on almost all the comment cards was “leadership” and getting people to step up into leadership roles. Leadership is a very broad topic and the Partners organization is not the only group facing this challenge. In talking with presidents of neighboring states, leadership concerns seem to be the number one challenge at the local, district, and state levels. There will be a workshop at convention to address this topic. Also, members of the Strategic Planning Committee are working on a “Leadership Toolkit.” Stay tuned for more information.

Another question asked during spring tour meetings was, “Is all the information on the reporting forms really necessary?” In response to that question, some members of the Strategic Planning Committee are working on revising the forms. This is not a small task. We want to be able to collect the information we need but eliminate and streamline the reporting process. That being said, it does take time. We are anticipating that some of the revised forms could be completed in time for this year’s reporting.

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A Message from the President-Elect

Bylaws to be Revised

Thank you for your commitment to your local organizations and Partners of WHA. I am looking forward to seeing you again at Convention!

Over the years our bylaws have been revised repeatedly, creating internal conflicts and inconsistencies with some information duplicated. As we discussed on Spring Tour, we will be voting on a new set of Bylaws in October. The document that was presented comparing the proposed bylaws to the current bylaws is included with this newsletter. Two editorial changes have been made to **Article 5 – Districts** in the proposed bylaws to eliminate the duplicate numbering and to define PPE (Public Policy Education Chair) and CHE (Community Health Education Chair) the first time the acronyms appear.

This spring, the Board made a few changes to answer concerns raised last year at convention. I think we have a better document now.

One of the changes to the proposed language was to the removal sections. The phrase “any reason, any time” was replaced with “With notice, ... Officers may be removed from office for neglect of duties, abuse of authority, or engagement in other misconduct that calls into question their fitness for office.” This is the same language that exists in *Robert’s Rules of Order*.

(Continued on page 2)



Peg Larson

A Message from the President...continued from page 1

Additional comments from your organizations that members of the state Board are reviewing include spring tour, convention, re-evaluating the criteria for the Best of the Best and WAVE awards, and looking at the different structures of organizations (Volunteer Advisory Council, Leadership Teams, Boards, etc.).

Please know that we are listening to you and are attempting to address the challenges your organizations are facing. But the assessments and changes cannot be completed overnight. We ask for your patience as we work to address these issues. We are always looking for constructive suggestions on how to address the concerns listed. Please, if you have any ideas, I would love to hear them. I am available through email, phone, or regular mail.

I look forward to seeing many of you at the October convention in Appleton and with gratitude for all you do!

Jan Molaska

715-359-9303 (H); 715-581-9304 (C)

Email: jmolaska@gmail.com

A Message from the President-Elect... continued from page 1

Another change was to the voters at the district level. It seemed that they should be parallel to those at the state level, so the CHE, PPE, and past district chair were added as District Special Voters. On Spring Tour, one person noted that we did not add "District Special Voters" to all of the district voting sections, so there will likely be an amendment brought to the Board to correct that oversight.

At one of the district meetings, an individual pointed out that there is no qualification statement for District Officers. The District Chair would need to be a member of a MEMBER from Article 6.4, but I expect the Board will recommend duplicating the language used in the state level in the Article entitled District Officers using this language – "Each District Officer shall be an individual. Officers need not be residents of the State of Wisconsin, but each Officer shall hold membership as a MEMBER of Partners."

At two of the district meetings, an individual expressed concern about voting on the document as a

whole. One of the documents available on the website compares the structure of the current and proposed bylaws. There is significant change in the order and content of the articles. The comparison document included with this newsletter and available online will assist you in comparing the current language with the proposed bylaws; however, the paragraphs and sections are not at all intended to replace in a one-for-one way. If we were to pass portions of the proposal without others, we would likely be left with an even more confusing, inconsistent document than we have now. At the Business Meeting in October, the proposed bylaws may be amended before the final vote, but the final vote will be to completely replace the current bylaws with the new set.

Also available on the website is my script from Spring Tour which gives the detailed rationale for the total rewrite of the bylaws. I hope that any concerns about the proposed bylaws will be forwarded to Jan Molaska or myself as soon as possible, so the Bylaws Committee and Board can address them at our meeting before Convention. Please remember that there is a conference call available September 5, 2019 at noon, and a workshop session on the Tuesday of Convention that will include an opportunity to ask any questions or express any concerns.

While bylaws are not the most fun topic of conversation, they are our legal charter and should reflect our values. Thank you for your participation in this process.

Peg Larson

920-231-3005 (H); 920-420-1482 (C)

Email: pegvoluntr@hotmail.com

Jennifer Frank, You Will Be Missed!

Saying goodbye is never easy. Saying goodbye to Jennifer Frank, who has been the liaison to the Partners of WHA, is extremely difficult.

Jennifer has been a respected and indispensable member of our Partners organization for many years. Her attendance and participation at our meetings and conferences were extremely valuable in setting the direction of Partners. Jennifer is enthusiastic, supportive, organized, and knowledgeable. Most important, she was, and will always be, a part of the "Partners" family.

On June 5, 2019 Jennifer's email stated: "I am writing today to share with you that my last day with the Wisconsin Hospital Association will be Thursday, June 20, as I have accepted the position of Wisconsin's Regional Marketing Manager with SSM Health. Unbelievably, this July would have been my 20th anniversary with WHA! While I am excited for a new challenge and to try things on the member side, I will miss my Partners of WHA friends the most, as you each have meant so much to me. Thank you for your camaraderie, collaboration, and friendship all these years."

Jennifer's resignation may have left an empty office at WHA, but her departure has left a large empty space in the hearts of Partners of WHA.

Congratulations, Jennifer, on finding a new adventure. Good luck and best wishes for your future ventures. You will be missed!

Perceptions of Administrators

Our volunteers are a core part of the culture of our team. They are warm, kind, familiar faces for our patients, their families, our communities, and our other team members. Their commitment is an example for all of us.

While the volunteers support the efforts of our hospital by volunteering in various departments and donating funds for the purchase of much needed equipment and services, they also understand that our responsibility to those we serve does not end at our doors. One example is “The Live It!” program, a healthy lifestyle program for local youth. Our volunteers have donated \$16,000 to this effort and actively participate in the program by volunteering in classrooms at five schools each year. In addition, they have taken an active role in the opioid education effort. This has taken on many forms, including assisting at drug drops since 2008 and handing out educational information in our communities.

Our volunteers also participate in the statewide Partners of WHA. Among other things, this allows them to stay connected and informed about the importance of advocating for our community hospitals. There is no more powerful voice than an informed advocate who volunteers their time and efforts on behalf of their local hospital. Who can ignore the power of their combined voices?

*John Russell, CEO
Columbus Community Hospital
920-623-1368; Email: jrussell@cch-inc.com*

Partners Tell Their Stories

The Friends of Vernon Memorial Healthcare (VMH), Viroqua, has granted over \$36,000 to various Vernon Memorial Healthcare entities this spring. The departments that will receive financial assistance include the La Farge Obstetrics Clinic, Surgery, Health Education, Cardiac Rehab, Physical Therapy, Behavioral Health, and the VMH Foundation. The money will be used to satisfy a variety of patient and equipment needs that will positively affect the work performed by the departments.

Education can help strengthen any community, which is why VMH continues to place an emphasis on health education. Bettering the knowledge of not just staff but also community members who may require it in a vital situation can have unseen benefits. Jackie Krueger, a member of VMH’s Health Education Department, explained “The funds that we have received from the Friends of VMH will be used to purchase Automated External Defibrillator (AED) trainers. These trainers allow students to apply an AED while they are practicing CPR. The use of an AED has been shown to greatly increase the chance of survival in the event that someone suffers a cardiac event. Our current trainers were purchased in 2007 and have been greatly used as we teach almost 1,000 students a year how to use them. Various businesses, community members and the staff at VMH are all taught this life saving skill.”

Every department that receives money must make specific requests for the usage of the funds. This step ensures that it will satisfy urgent needs and make an immediate impact on the health care VMH provides. The VMH Friends graciously donated over \$7,000 to the Surgery department for new sterilizer pans. Corie Hall, Manager of Perioperative Services, stated, “This made a very big difference to us in how we process our instruments and the workflow that we do here. Also, over time it will be a cost saver for this department. The generosity of their donation was overwhelming to us and it’s humbling that such an amazing group is here to support our hospital.”

Kathryn Sutton-Anderson, Manager of the VMH Physical Therapy Department, reiterated, “The funds provided by the Friends in the last year have aided in the purchase of two blood pressure machines in the outpatient therapy clinic for use by both occupational and physical therapy. The latest purchase was video goggle equipment to help our vestibular therapists evaluate causes of vertigo or dizziness. The technology provided with these equipment purchases ensures that patients are getting the best care, close to home.”

Donna Nelson, VMH Development Manager, also commented on the hard work and generosity of The Friends of VMH, “Not only do the Friends of VMH hold various fundraisers to support critical hospital and clinic needs, but the members also provide priceless volunteer hours to help staff and patients,” Nelson said. The Friends participated in the VMH Foundation ASK campaign this spring by pledging funds to pay for two new hospital beds.

The Friends are a crucial resource for VMH, as demonstrated by the recent equipment acquisitions. Their actions directly support the vision of the organization and help to provide the best health care in the region.

2019 Convention Rapidly Approaching



As convention chair, I'm personally extending an invitation to all our "Precious Gems" to convene for our

Partners of WHA Convention, October 1-3 in Appleton at The Red Lion Paper Valley Hotel and Convention Center. Hosting this year's convention are the Lakes and Southeastern District volunteers who are working diligently to make this convention a "treasure trove" of wonderful opportunities and experiences for you, **"Volunteers, Our Precious Gems."**

A "sparkling" array of workshop topics are available Tuesday and Wednesday; keynote speaker Rob Toonkel and closing speaker Alison Starr will bring "priceless" presentations; a "polished" and engaging CEO panel has been selected, and of course opportunities to browse and visit the hospital displays, vendors, silent auction items, and participate in the various raffles will further enhance your convention time. Don't forget to sell the raffle tickets given during Spring Tour; do not mail through the U.S. Postal Service. Bring ticket stubs, unsold tickets, and money to the Raffle Committee during Convention. Replacing the wine raffle will be the "Wheel of Gems" filled with gift cards with a minimum value of \$250 at \$10 per chance - one winner takes all and **MUST BE PRESENT** to win.

Additionally, the "bejeweled" agenda includes Tuesday evening's naming of the "exquisite" W.A.V.E. award recipients, Wednesday's lunch will include the "dazzling" Best of the Best award presentation, and the "prized" recognition of Honor Points. Wednesday's dinner will explode with the "sparkled, sequined, and babbled" attire of "our precious gems," and our own Precious Gem, Ron Williams, will entertain us with his musical selections. Please note this is not necessarily formal attire—just a fun evening of creative dress.

Registration brochures were mailed mid-July.

Reminder: All registrations must be received **no later than Friday, September 6** and **hotel reservations deadline is September 9**. The Partners website, www.partnersofwha.org will also have available the registration brochure, registration form, and hotel reservations.

I'm looking forward to seeing each of you in October during our themed convention, **"Volunteers, Our Precious Gems."**

Sharon Scott, 2019 Convention Chair
262-334-6296 (H); 262-707-3159 (C)
Email: dick-sharon-scott@prodigy.net

Proposed Bylaws Included With this Issue of *Reaching Out*

Participate in conference call September 5

During the Annual Meeting at the 2019 Partners of WHA Convention in October, a new set of bylaws will be presented to replace the current bylaws in their entirety. As discussed on the Spring Tour, there are only minor changes to the substance of the bylaws. The major changes are simply to the order and format. The Partners of WHA website has the three documents that were presented on Spring Tour: the rationale for a complete revision, the comparison in structure, and a document that compares the proposed bylaws to the current language. The comparison document has been slightly revised to correct the numbering sequence and define some acronyms. In addition, there will be a conference call September 5 from noon to 1 PM, which will allow an opportunity to ask any questions that you may have.

How do I access the conference call? To participate in the phone conversation about the new bylaws, go to the Partners of WHA website home page. At the very top right corner, you will see a description of the call with a link to the registration site. Click on the link. It will open a registration form through Survey Monkey. That will ask for your name and an email address. It will also give you a chance to submit a question. Two days before the call, you will receive an email with the toll-free phone number to call and an access code. A few minutes before the call, follow the instructions in the email to dial in. We encourage you to get together as a group, especially to have your delegates listen to the call. The presenters will answer the submitted questions first. If time allows, you will have the opportunity to ask questions during the call. Thank you for your commitment to the future of Partners of WHA!

The **proposed** bylaws are included with this issue of *Reaching Out*, and can also be viewed on the Partners website. The **current** Bylaws are on the website also.

New Email Address for Editor

Please change my email address to kaylyndahl@gmail.com and remove the AOL address immediately! I'll continue to get your articles, photos, newsletters, and other concerns that you normally send to me on this new email. Thanks for all your help!

Kay Lyndahl, Editor, *Reaching Out*

HEAT Members Actively Engage in Budget Process

Governor Evers signed the state budget into law—his first biennial budget since being elected last November. WHA's advocacy efforts on the state budget began well before the official budget process was underway, and HEAT was along every step of the way. THANK YOU! Your involvement in each phase of the process helped deliver a budget bill that will improve access for vulnerable populations in every corner of Wisconsin.



Here are some examples of the grassroots advocacy activities that supported WHA's direct lobbying efforts in the capitol:

- 2,500 HEAT member emails to local legislators and Governor Evers
- Nearly 1,000 advocates from across the state attended WHA's Advocacy Day in Madison in April
- More than 500 Advocacy Day attendees met with 130 state legislators in the capitol
- Follow-up letters from Advocacy Day attendees to their legislators and the Governor
- 10 HEAT Roundtables with state legislators at a hospital in their district
- In-person testimony from hospital leaders at all four Joint Finance Committee public hearings
- Over 100 hospital leaders signed onto written budget committee testimony
- More than two dozen personalized letters sent to Governor Evers from hospital leaders in the final days as he was considering his final action

Thank you, again, for answering the call and taking the time to engage in the process. As you can see, your efforts and the efforts of HEAT collectively made a significant impact in delivering a positive budget for health care in Wisconsin.

As the state legislative session continues, we move beyond the state budget to address other priorities important to our members, such as telemedicine, team-based care, workers' compensation, transparency & surprise billing, and behavioral health. Stay tuned for more updates and opportunities to engage on these issues.

Support Candidates Who Value Hospitals & Health Systems



Good public policy begins with electing good candidates who become good legislators and enact good public policy. That is why the Wisconsin Hospitals PAC & Conduit aggressively supports candidates who value hospitals and health systems and understand their role in the communities they serve. Whether you've never supported a political candidate with a monetary donation or you regularly make contributions, consider making your political donations through the Wisconsin Hospitals PAC or the

Wisconsin Hospitals Conduit.

To learn more, visit www.whconduit.com or call [Kari Hofer](mailto:Kari.Hofer@whconduit.com) at 608-268-1816.

Strategic Planning Committee Updates

At the March 2019 Strategic Planning Committee meeting, the following goals were established:

- Continuous improvement of communication within all levels of the Partners of WHA organization.
- Evaluate and improve the value of the Partners of WHA annual awards.
- Enhance leadership development and identification at the local level.
- Evaluate and improve ROI (Return on Investment) of the annual convention.

A conference call was held May 17, 2019, to finalize assignments and review goals.

All Partners of WHA forms will be reviewed and recommendations made to the Executive Committee. Forms will be revised following evaluations and recommendations. Awards will be discussed, and feedback obtained from the membership. Committee members will research what is successful for hospital groups in other states to enhance leadership development and identification. Committee members will evaluate the structure of the annual convention to determine what changes could be made, if any, to improve the convention.

To gather information from the membership, an electronic survey is being developed. A link will be posted on the website and sent to local and district leaders around August 15. We appreciate your participation in the survey.

If you have any questions, suggestions, or ideas for the Strategic Planning Committee, please contact me.

Jaci Fuller, Chair
715-225-3978; Email: tomnjaci58@gmail.com

Public Policy Education Report



Bill McCullough

The following is a valid attempt to briefly put forth a number of pertinent areas of the state budget that impact health care under Assembly Bill 56 as 2019 Wisconsin Act 9 for state spending. The document was approved by the Assembly to the final budget and signed by Governor Evers on July 3, 2019. For a more in-depth review, I would refer you the actual document.

I submit the following for your review:

Health Care: In the Governor's summary comments on this issue he stated that likely 70% of Wisconsin Citizens support expanding Medicaid because they understand it will allow us to expand coverage to more than 80,000 citizens of the state, save \$324 million in state tax dollars, and bring \$1.6 billion in new federal investment into the health care system in Wisconsin. While this did not come about as he had hoped, he vowed to continue to fight for expansion. Further, the Governor proposed the legalization of marijuana and an increase in the gas tax as part of a long-term plan to pay for state roads. These measures did not make it into the final budget.

Disproportionate Share Hospitals are those that serve a disproportionately large number of uninsured Medicaid patients and critical care hospitals that serve Medicaid patients in rural areas. For years, Wisconsin has been at the bottom of the list as a recipient of these funds. The Budget provides \$365 million in an effort to more effectively serve this growing population of patients.

Rural Health Care: An increase of 9.9 million dollars has been allocated to Rural Critical Care hospitals.

Additional Health Care Funding:

- \$1.7 million, over the next two years, for eight additional dementia specialists and one tribal dementia care specialist in aging & disability resource centers.
- An increase funding by 5% annually for health screening services through the Wisconsin Well Woman Program.
- Funding of \$1.5 million over the biennium for Wisconsin Veterans Home at King and the Wisconsin Veterans Home at Union Grove.
- \$30 million: the largest state grant ever to support programs for Wisconsin veterans.
- \$7.5 million budgeted to support programming to reduce homelessness across Wisconsin.

Dental Health:

- \$2.5 million over two years budgeted to increase reimbursement rates for dental services provided under Medicaid, for those with intellectual or physical disabilities.
- Expands dental access and increases funding levels for the Seal-A Smile Program with \$2 million over the biennium.

Governor Evers was joined at the signing ceremony in the capitol by Democratic lawmakers, all of whom voted against the budget, stating, "It didn't do enough."

Bill McCullough, PPE Chair
715-832-7053
Email: webirish5all@gmail.com

Nominating Committee Needs Approval at Convention

The Nominating Committee members will need to be approved at Partners Convention in October 2019. The Nominating Committee is the most important Committee in an organization because it is responsible for selecting the future leaders of the organization. What an awe-inspiring job!

Bonnie Olson, Immediate Past President, chairs the Committee along with Dorothy Revnew, Southeastern District; Ginny Bosse, Northwestern District; and Phyllis Malin, Western District, who will need to be approved by the delegates. President-Elect Peg Larson is a non-voting member of the committee.

Partners Bylaw 10.1.8 Article VIII Section 3 states the following: *No officer shall be elected without having served on the Board for one year.*

A President-Elect, Secretary, and Treasurer will be elected at Partners Convention in 2020. The form to apply for an office is available on the Partners website: partnersofwha.org. Qualified candidate nominations will be accepted until March 21, 2020. Nominations from the floor will be accepted at Partners Convention in October 2020.

Bonnie R Olson, Nominating Committee Chair
715-834-1320 (H); 715-379-6797 (C)
Email: bonnie.o.ppofwha@gmail.com

Community Health Education Report



Sherry Jelic

“Social media’s effect on mental health”—this subject has no shortage of studies and opinions. Social media has certainly defined the culture of today. It gives us ways of staying connected with the world, provides an outlet for expression, and has even changed the way in which relationships are built and maintained.

Studies claim to link social media use in *some* people to increased feelings of depression, envy, lower self-esteem, and anxiety. A national survey released in March of 2019 (American Psychological Association – Journal of Abnormal Psychology 2019, Vol 128) reported that mental health issues have risen significantly over the last 10 years, and the rise of digital media may be a contributing factor.

The largest increase was in adolescents and young adults. The survey found that young people are not sleeping as much as previous generations, which may also play a role in the rise of mental health issues. This could be due to use before bed—the light delays sleep an average of 30 minutes. Studies show a positive correlation between social media use and higher levels of depression and/or anxiety in college students. Opposing studies claim it is helping people stay connected with family and friends. *How do we utilize the benefits of social media while safeguarding our mental health and emotions?*

First look at its design. The design allows users to continuously scroll through feeds, without ever having to decide whether to keep going. This can result in lengthy sessions on media, interfering with in-person communications. Users may compare themselves to their followers and friends. It could build negative perceptions about themselves based on social media interactions from others. It can contribute to a fear of missing out, and disappointment in one’s own activities and daily life. Even though social media may not be the cause of mental health issues, it could intensify symptoms.

Other studies show a positive side for those struggling. Social media can keep people in touch with others and providing an outlet for expression, it can be a source of education about mental health. It can help the person discover and access resources that the user may not be able to get in another way. It allows access to communities that provide support for mental health issues and strive to decrease its stigma. Social media can give people a platform to tell their story in an effort to destigmatize mental illness.

Social media may not be the enemy of mental and social well-being. Develop healthy habits of use. Don’t mindlessly scroll through Facebook, decrease the amount of time spent on sites, and stop comparisons. Limiting daily time on social media can lower stress, and decrease feelings of loneliness and depression. Learn to use social media for self-care and positivity. Limit where and when you use it so as not to interfere with in-person communication. Pay more attention to real-life relationships.

Getting the younger generation to ‘unplug’ may be a challenge, as technology use is our present climate. Activities that engage them face-to-face with others, encourage their own creativity, and get exercise and enough sleep, may be helpful. We can also set an example by learning to live in the moment, and not depend on our devices and apps for entertainment.

Technology is here to stay, and many say it is still in its infancy. Use can be positive, overuse can be damaging. Learn positive ways to incorporate its benefits into your life.

Sherry Jelic, CHE Chair
608-235-9526
Email: sjelic@msn.com

Best of the Best Committee Judging Applicants

The Committee has the applicants for this award and are busy reading the information sent to them. A winner will be selected in the next few weeks, and the award will be presented at the state convention, Wednesday, October 2.

Thanks to all the organizations who nominated their administrator this year. Remember, if you don’t win this year, there is always next year to submit them again. This is a great way to honor your on-site administrator for all they do for your organization. Eligibility rules and procedures for the Best of the Best Award can be found on the [Partners website](#).

Good luck to all, and I hope to see you all at the 2019 Partners of WHA Convention October 1-3 in Appleton.

Arletta Trejo, Chair
316 Park Ave., Beaver Dam, WI 53916
920-887-1422 – Email: artrejo@charter.net

Around the State

Volunteer Partners of HSHS Sacred Heart Hospital, Eau Claire:

The Partners purchased a CuddleCot at the cost of almost \$4,000 for the hospital, which has been internationally recognized across the world as significantly helping parents who suffer the loss of a baby. The CuddleCot is a cool gel pad that uses distilled water and is laid under a blanket to keep a baby's body at 32 to 42 degrees for up to 96 hours in order for the grieving parents to have closure and say goodbye.

Partners of St. Joseph's Hospital, West Bend:

No-bake cheesecakes are now available in the Well Wisher Gift Shop. What are these? Well, they are a crowd pleaser because they're easy, scrumptious, and take only minutes to make and they come in blueberry, lemon chiffon, white chocolate raspberry, and chocolate flavors.

Partners with Marshfield Medical Center, Marshfield:

If you're looking for a good book to read, contact the gift shop of Marshfield Medical Center. Dick Lange, who is the Building Services Manager at this hospital, has written his third book of short stories, "*Contemplations Through the Fog of My Life*." Reading of these memories of bygone times, understanding how short life is, and what truly matters and what does not will keep you reading onward!

Aspirus Wausau Hospital Volunteers, Wausau:

The Compassion Clothing Closet was created within the Aspirus Health Foundation in 2014 after a group of Aspirus caregivers recognized that patients were in need of clothing prior to discharge. Appropriate clothing items enable staff to help people maintain their dignity as they return home to heal and regain their health. And that is why the volunteers donated \$2,500 to this project!

Kay Lyndahl, Editor

(If you don't see your hospital represented in this column, it may mean you need to send me your newsletter either by hard copy or email – some hospitals show up more frequently.)

Volunteer Partner Receives Award



Donella Christianson, volunteer Partner with the Partners of Our Lady of Victory Hospital, Stanley, received the Blood Program Leader of the Year Award for the Eastern District of the Red Cross, at the American Red Cross Minnesota Region Volunteer Recognition Event and annual Board

Meeting, Tuesday, June 25, 2019. The event was held at the Minnesota Landscape Arboretum in Chaska, MN. Donella was nominated for the award by her Red Cross Representative, Zachary Scott.

Donella organizes and coordinates five annual Red Cross blood drives a year, with the help of other volunteers, collecting 45 - 65 units each drive. Other responsibilities include recruiting donors, writing articles, getting calling lists ready, scheduling appointments, helping make lunch for the Red Cross staff, and being on site before, during, and after the drive.

Reaching Out Deadlines

<u>Issue</u>	<u>Deadline</u>
November 2019	Sat., October 12, 2019
February 2020	Tues., January 14, 2020
May 2020	Sun., April 12, 2020

Partners *Reaching Out* is published four times a year by Partners of Wisconsin Hospital Association, Inc. Visit the Partners website at www.partnersofwha.org. Direct questions or comments to:

Kay Lyndahl, Newsletter Editor
 Summer: 1909 S. Lake Michigan Drive
 Sturgeon Bay, WI 54235
 Phone: 920-746-5122

Winter: 2418 Kensington Greens Drive
 Sun City Center, FL 33573
 Phone: 813-633-6624
 Email: kaylyndahl@gmail.com