

# VIP CONNECTION

Volunteers in Partnership with Community Memorial Hospital

Summer 2016

## From the Director

While our presidential candidates continue to debate over America's "greatness," Volunteers In Partnership has demonstrated greatness with current service projects and financial outcomes. Much of the success comes from teamwork and networking with key players. The time, talent, commitment and compassion for others that you share with Community Memorial Hospital help us achieve excellence in all we do as a volunteer organization!

Noteworthy accomplishments include:

- Nearly 600 lbs of produce has been harvested from the Community Garden and delivered to three local food pantries and the Community Outreach Health Clinic. Much more is still to come!
- Volunteers were recruited or transferred to assist with print services at the new Integrated Service Center. The dedicated Mail Room volunteers are successfully adapting to the changes brought about by this relocation.
- Volunteers are now assisting with mailings for the Cancer Registry program.
- The Comfort Dog Program has been implemented.
- Cookie sales net profit exceeding \$28,000 for FY2016.
- Gift Shop net profit exceeding \$46,000 for FY2016.

Volunteers are a vital component in the service provided to others! We are so glad you chose to be a part of our team!

*~ Sue Schuelke*

## New VIP Service Program Brings Comfort Dog to CMH

A Comfort Dog program was implemented at Community Memorial Hospital on Monday, July 25. Partnering with the Lutheran Church of the Prince of Peace in Menomonee Falls, Volunteers In Partnership has been working on developing a policy and procedure that will allow a specially trained dog to be brought into the hospital. Rhoda, our new Comfort Dog, will have scheduled visits on the third and fourth floor patient care units twice a week for two hours each day. Patients and their families will benefit from this service by feeling less anxious and stressed during their hospital stay. Comfort Dog visits will also be made by special request for a patient on

another general care unit or for staff members in time of crisis.



*Rhoda and her handlers.  
Standing l-r: Mary Koch  
and Nancy Brandon  
Seated l-r: Peggy  
Pitroski and Ray Pitroski*

## Public Policy News

FAST FACTS FROM THE WISCONSIN HOSPITAL  
ASSOCIATION INFORMATION CENTER

- **Rich States, Poor States Reports** - Wisconsin ranks 9<sup>th</sup> in Economic Outlook based on their 2016 report. The report looks at income tax rates, corporate tax rates, the litigation environment and worker's compensation costs to rank state outlooks.
- **How to Fight the Flu** - Flu Mist Options are not being recommended for the 2016-2017 Influenza Season.

*~ Ron Williams  
Public Policy Chair*

## Health Topic

A HEALTHY YOU - MYTHS ABOUT  
ORAL HEALTH AND AGING

***Cavities don't develop in older adults.***

**FALSE** — Plaque, a sticky substance containing bacteria, continues to build up on teeth and fillings and even invade the root system with recessed gums as we get older.

***Gum disease occurs naturally with aging.***

**FALSE** — Gum disease, also called gingivitis or periodontitis, is caused by the build-up of plaque. Smokers have a higher risk for gum disease. Prevention includes using a fluoride toothpaste, flossing and regular professional cleaning.

***Dry mouth naturally occurs with aging.***

**FALSE** — Dry mouth can be caused by medication, radiation and chemotherapy, HIV, nerve damage and diseases of the salivary glands. Prevention measures include consultation with a dentist or physician and the use of prescribed artificial saliva. Sugarless candy and gum may also be helpful.

*~ Rosemarie Matheus  
Health Education Chair*

## Welcome New Volunteers

Sandra McDonald — Prayer Shawl Ministry and  
Baby Hats

Joseph Caravella — Courtesy Van Driver

Heidi Williams — Prayer Shawl Ministry

Faye Price — Community Cuddler

Mahum Jawaaid — Gift Shop

Lakshmi Bhavaraju — Print Services

Jyoti Sengupta — Emergency Department

Sabitha Du Vall — Women's Health Center

Tom Schmit — Courtesy Van Driver

## Tennis Balls Needed

We are in need of new or used tennis balls for walker legs. Please drop off items in Volunteer Services.



## Volunteer Opportunities

Volunteer positions are available in the following areas:

- Community Café
- Wig Loan Program
- Courtesy Van Drivers
- Community Outreach Health Clinic
- Mailroom (sub)

Contact Sue Schuelke for more information or if you or someone you know is interested.

## VIP Advisory Council Meeting

Members of the VIP Advisory Council met on June 9. The following topics were covered:

- Employee Sponsored grant dollars were received to purchase a seed-spreader with attachments for use in the Community Garden, wig care products for the Wig Loan program, and flameless candles for the glass centerpieces to be used for VIP-sponsored events.
- VIP funds totaling \$86,300 will be distributed in FY2016 as follows:
  - CMH Emergency Department: \$33,000 (final installment of a three-year capital commitment)
  - Volunteer Scholarships: \$15,000
  - Child's play table and chairs for the CMH Main Lobby Information Desk: \$300
  - Bladder scanner for HTS: \$11,000
  - Vein Illuminator (2) for HTS: \$12,000
  - Bladder scanner for Inpatient Rehab: \$11,000
  - Comfort Dog Program: \$1,000 donation
  - Baby cap yarn/breast pillow fabric: \$500
  - Love Light Program: \$2,500
- There was a ninety-eight percent compliance rate for volunteers completing the annual safety and security education.
- There is new volunteer interest in becoming a volunteer coordinator for the Prayer Shawl Ministry program. Spiritual Services will be contacted for their support of this new role.
- An issue with patient transports has come up. Volunteers are being asked to transport very obese patients via wheelchair. Volunteers will be reminded to request help from the service area when they feel they cannot manage the patient transport.

- The summer Volunteer Program runs from June 13 through Aug. 14.
- Volunteer council members are needed to attend and sell raffle tickets at the Partners of WHA State Convention.

## Volunteer Scholarships

VIP scholarships in the amount of \$15,000 were awarded to six volunteers who gave service to Community Memorial Hospital at least two summers or equivalent hours (some volunteers also provide service during the school year) and who are pursuing a career in healthcare. We thank them for their contribution to the customer experience and wish them the best as they pursue their career goals.



*Pictured, left to right: Ron Williams, volunteer; volunteers Amber Reichert, Morgan Nienow, Caroline Hanson, Marissa Baumhardt, Alana Akam, Rikin Soni, Sue Schuelke, Director of Volunteer Services*

## Special Events and Fundraisers

### Accessory Sale

The spring accessory sale took place April 27-28 in meeting rooms A-B-C at Community Memorial Hospital. Shoppers were able to browse through jewelry, seasonal accessories, gifts and more, all at the low cost of \$6 or \$10 per item. Proceeds from the two day sale were \$1,445.25, which went to support patient care equipment.

Mark your calendars for the next Accessory Sale, Nov. 16-17, 2016.

## Cheery Cherry Fall Fair

The 48<sup>th</sup> annual Cheery Cherry Fall Fair will take place on Sunday, Sept. 25, 2016 in Village Park from 9 a.m. – 4 p.m. The day will include new and returning exhibitors, cherry products and wine from Door County, food, bakery and beverages. Back again by popular demand, attendees can also enjoy tasty caramel apple sundaes.

All proceeds from the event will benefit the Cancer Care Center at Community Memorial Hospital.

Starting in mid-August, keep an eye out throughout the community for our new Cheery Cherry wooden cherry signs! Our existing signs have become weathered and needed replacing. With the help of Community Memorial Hospital's Grounds Crew and various volunteers, our new signs are almost complete! The Grounds Crew picked the new pieces of plywood up from the store and delivered it to the home of Harold Johnson of Menomonee Falls who graciously volunteered his time to cut out the cherry pattern from the plywood. After this was completed, volunteer



Char Kebis, along with her husband Jim and their two grandchildren, Abby Fritz and Joe Kebis (pictured at left), volunteered

to paint our signs the signature cherry red with green stems. The cherries will be lettered with vinyl lettering. Thank you to all who participated in helping with the creation of these well-known signs.

If you're interested in being a volunteer at the event, please contact Anna, 262-257-3312.

## Love Lights

A new fundraiser for 2016 is the Love Lights Program. Community members will be able to purchase a light for \$5 each in memory or in honor of a loved one. We will decorate trees in the front of Community Memorial Hospital with red lights representing "in honor" and white lights representing "in memory." Sales for this fundraiser will start in November and a tree lighting ceremony will be held on Dec. 7, 2016



at Community Memorial Hospital. All proceeds will benefit the Heart and Vascular Center.

## Cookbooks

Volunteers in Partnership with Community Memorial Hospital have their *Celebrating 50 Years of Caring* Cookbook available for a sale price of \$10 each, originally \$15. This book is filled with delicious appetizers, soups, main dishes, breads, desserts and much more. It's a great gift idea for a friend, family member or even for yourself! All recipes



were submitted by CMH volunteers, staff and medical staff members. Proceeds benefit the CMH Emergency Department. Please stop in Timeless Treasures Gift Shop today to purchase your copy!

## Foundation News

### Foundation's Annual Golf Classic Raises More Than \$73,000 for Joint and Spine Center

Thank you to all who supported Community Memorial Foundation's 18<sup>th</sup> annual Golf Classic on Tuesday, June 21. The event raised over \$73,000 to benefit the Froedtert & the Medical College of Wisconsin Joint and Spine Center at Community Memorial Hospital. The outing was oversold for the fifth consecutive year, and 148 golfers joined in the fun on the Arnold Palmer and Lee Trevino Courses at Geneva National Golf Club on a perfect summer day in Lake Geneva, Wisconsin.

Special thanks to the Golf Classic Committee, led by co-chairs Dick Smith and Susan Templin, and to all volunteers for their time and enthusiasm. Community Memorial Foundation is especially grateful to Event Sponsor Weas Development and to all sponsors, donors and participants for their continued support.

### Be a Part of Community Memorial's Future

As a volunteer, you see first-hand the impact Community Memorial Hospital has on the lives of

our patients and their families. We could not carry out our important work without the dedication and commitment of our volunteers!

There is a simple way you can also help secure the hospital's long-term future – by making a legacy gift to CMH. Including a bequest in your will is one of the most common strategies, but there are even easier alternatives. Naming Community Memorial Foundation the beneficiary of all or part of an IRA or insurance policy is as simple as completing a beneficiary designation form. Even a small percentage can make a difference!

Another easy and increasingly popular option is the POD (payable on death) for bank accounts or TOD (transfer on death) for investment accounts, a simple form available from your bank or brokerage firm. As with any gift to the Foundation, you can direct how your donation will be used — you determine if Cancer Care, Heart & Vascular, Women's Health, Palliative Care or another area is most meaningful to you and your family.

A planned gift doesn't affect your assets or cash flow during your lifetime, so you can rest assured that whatever your future financial needs are, you can plan accordingly. And the substantial tax benefits of a charitable gift will help preserve the value of what you leave in your will, which means more of your assets will go to your family rather than the government. Your gift can be any size and can remain confidential if you choose.

With your permission, we will include you as a member of our Evergreen Society, along with other generous individuals who have remembered the Foundation in their wills or estate plans. The Evergreen Society is our pledge to you and the people we serve that Community Memorial Hospital will be here to care for them as they grow older, as well as for their children, grandchildren and great-grandchildren.

Supporting the hospital through a planned gift to Community Memorial Foundation is easy, and the rewards are lasting. For more information, call the Foundation, 262-257-3769.

## Upcoming Events and Meetings

### **Partners of WHA State Convention**

Oct. 4-6  
Appleton

### **Partners of WHA SE District Fall Meeting**

Oct. 27

### **VIP Annual Meeting**

Oct. 25  
Treiber Conference Center

### **Senior Breakfast**

Nov. 2  
Treiber Conference Center

### **Koeze Candy and Nut Sale**

Nov. 2-22

### **Accessory Sale**

Nov. 16-17  
Meeting Room ABC

### **Love Lights Ceremony**

Dec. 7  
CMH

## **Volunteer Services Mission Statement:**

As an integral component of Community Memorial Hospital, our mission is to provide an efficient and humanistic volunteer staff which offers an extra dimension of care and services to patients, families, and visitors, and provides supportive services for the hospital staff.

We welcome enthusiastic individuals of all backgrounds and abilities, and do not judge applicants by race, religion or age, but rather by commitment, dependability, and the desire to be of service.

*Enjoy your summer!*

~ Sandy, Anna, Beth and Sue