

PARTNERS OF WHA is committed to advocating for the health of our communities and advancing the success of local health care volunteer organizations, through the coordination and provision of volunteer education, development resources, and leadership opportunities for health care volunteers and their organizations.

Join Us in the Winner's Circle



How do you keep standing in the winner's circle when the world keeps changing, especially in hospital volunteerism? Come find out at the Partners of WHA Convention, October 6-8, when our keynote speaker, Thomas McKee, explains how the most significant impact in all of this change is you, the volunteer, and why the gifts you bring to your hospital impact hospital staff, patients, and

visitors. Tom is the author of two books, "The New Breed" and "They Don't Play My Music Anymore."



Thomas McKee

Workshops on both Tuesday and Wednesday will give attendees the opportunity to explore many topics, including healing gardens, the Partners website, volunteering in the oncology department, how to mentor and keep volunteers, plus many more interesting topics.

Tuesday night we will celebrate our WAVE winners and then enjoy the hat parade. After dinner, crafters will have an opportunity to showcase an item that they make and use or sell in their hospital. Wednesday we'll see the ever-favorite CEO panel, the Best of the Best winner will be announced, and honor point winners will be recognized. We ask that everyone wear gold that day in honor of our CHE topic for this year.

Don't forget to visit the hospital displays, the vendors, and the silent auction. Raffle tickets have already been given to your Partners group. We will again hold the 50-50 raffle and a wine raffle. Wonder who will buy the winning horse.

Closing out the convention will be Kay Stellpflug, a motivational and leadership speaker who's topic, "The 500 Hats of Volunteers," will showcase how all the hats we wear as volunteers make a difference in the lives of others.

Convention registration books were mailed the end of June. There is a printable version on the Partners website. Hotel reservation information can be found in the book or on the website at www.partnersofwha.org.

If you have questions, please feel free to contact me. See you in October at the Marriott in Madison!

Pat Freeders, Convention Chair
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State Budget Bill Signed Into Law

We want to say "thank you!" to those of you who were involved with helping the Wisconsin Hospital Association pursue important Medicaid Disproportionate Share Hospital (DSH) funding in the state budget bill. We want you to know that our collective efforts were successful!

As you may remember, DSH program funding is provided to hospitals based on their Medicaid volumes. This program's funding was to have ended on June 30 of this year. However, our advocacy efforts earlier this year made the case to Governor Scott Walker that he should include another two years of DSH funding in his budget proposal. **Governor Walker agreed, and included \$30 million in DSH funding for two more years.**

Then WHA turned its attention to the Joint Finance Committee and urged them to retain those DSH dollars AND make the funding ongoing. **The Joint Finance Committee agreed: they retained the \$30 million in DSH funding and extended the program going forward! The full Legislature agreed and the Governor signed the budget bill into law July 12, including the DSH provisions.**

The following numbers (and there are more) help demonstrate what it took to get us to this point:

- Over 650 people during WHA Advocacy Day met with their legislators and said: "make DSH permanent." (Continued on page 3)

A Message from the Partners of WHA President

Summer Greetings!

2015 has been an exciting year for me as your President.

In May, I had the opportunity to attend the American Hospital Association annual meeting in Washington along with the state auxiliary meeting. Wisconsin Hospital Association is a great advocate for Wisconsin's hospitals and exceptional Wisconsin health care. We thank them for their support of Partners.



Bonnie Olson

In May, I also attended the Minnesota Association for Volunteer Administration Conference with Pat Freeders. We had the opportunity to hear our convention keynote speaker, Tom McKee, as he was the keynote speaker for their conference. I know you will not be disappointed. Tom is articulate and succinct and will show Partners organizations how to attract, inspire, and guide the new breed of volunteers.

Mary Licht and I toured several hotels seeking convention sites for 2017 and 2018. Partners choices are limited due to the size of our attendance and space required for breakout sessions.

In June, I had the opportunity to attend the Wisconsin Association of Directors of Volunteers Services meeting in Green Bay. They had great speakers and breakout sessions.

One of Partners Strategic Planning goals was to increase traffic on Partners website by increasing awareness of site content. Partners website is: partnersofwha.org. Please go to the website for the calendar of events, picture of the month, pictures of events, newsletters from Partners organizations, and the convention brochure. Send your newsletters and photos from your events to Peg Larson (pegvoluntr@aol.com), website coordinator. We have had over 2,000 people checking us out. Bring your laptop to convention to learn how to navigate the Partners website.

Join Us in the Winners Circle! October 6-8 we will be together at the Partners annual convention in Madison at the beautiful Marriott West. Pat Freeders, Convention chairperson, and her committee have worked diligently to make this the best convention ever. Please review your convention brochure to gain a greater understanding of the convention and its value to you and your health organization. There will be emerging and stimulating speakers and awesome educational workshops.

Wear your derby or jockey hats, bring your horses, or surprise us with your production—be ready for a fun-filled Tuesday evening. It is our hope that this convention inspires you to saddle up and have a wonderful time networking with fellow volunteers. Share your experiences and learn from fellow volunteers. The vendors will appreciate your support.

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A Message from the President-Elect

Update to Convention

Convention is getting closer and I am getting excited. October 6-7-8 will be here before you know it. Be sure to have your district basket ready for our raffle. You have all done such a wonderful job on them in the past, I can't wait to see what you do with our theme this year, "Join Us in the Winner's Circle."



Mary Licht

In the meantime, I have been working on the Honor Points, and as of this writing we have 55 hospitals that have earned this award, but there are a few more that have a little time yet to qualify by paying their dues.

There are some bylaw changes that I will be bringing up at our convention for a vote. They are published in this issue of *Reaching Out*. Please read the changes and make sure you understand what I will be asking you to vote on; they affect all of us. It is the job of the Bylaws Committee to review and suggest changes to keep our bylaws current and relative to our organization, and I take this responsibility very seriously.

I have also been working with the district chairs on some of the job descriptions in our Leadership Manual. They have found some confusing statements that need review and change and we are working on that now.

I have been meeting with Bonnie at some convention centers in Green Bay and Wausau to see if we can find another site more North to hold our conventions. We try to move the convention around the state to make it as fair as possible to our partners in the north, south, east, and west for traveling. We do our best to make sure the venue is big enough for us and the hotel is convenient for our members; this is not an easy task. If you have any suggestions for our conventions in your area, please let us know and we will check it out.

Enjoy the rest of your summer and I will see you in the fall at our state convention at the Marriott West in Middleton.

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State Budget Bill Signed Into Law (Continued from page 1)

- Some 3,000 email contacts/phone calls in response to our HEAT Action Alerts
- Over 500 personalized letters
- Over a dozen letters to the editor in local newspapers with the message: support DSH
- Over 120 hospitals leaders attend WHA HEAT Roundtable Discussions and meetings across the state and tell their legislators: DSH matters to our hospital and community!
- Meeting after meeting after meeting by WHA staff with state legislators and Governor's office
- And the list goes on....

Getting to this point was no small feat, as the budget included many, many competing priorities for funding. This **DSH Medicaid funding is a testament to how successful we can be when we're UNITED and ENGAGED!**

A Message from the President (Continued from page 2)

Wear something gold on Wednesday in support of COPD.

I have read through your newsletters and e-mails. The loyalty and devotion to your Partners organization and hospitals is commendable, especially during this time when larger corporations are acquiring some of your hospitals.

Thank you again for all your time spent making a difference in our hospitals and communities. May God continue to bless all of you!

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WHA Advocacy Day Attendance of 1,100 Shatters Old Record

The Wisconsin Hospital Association 2015 Advocacy Day smashed all previous records with close to 1,100 attendees converging on Madison April 28. More and more every year, the annual powerhouse event showcases that hospitals, health systems, and their advocates are passionate about being engaged on priority issues. Some 650 of those attendees then took what they learned and went to the State Capitol for meetings with their legislators.

Keynote speaker Tucker Carlson, veteran journalist and commentator, provided attendees with an insightful look at the national political landscape. Governor Scott Walker keynoted the day's luncheon, touting the importance of hospital and health care as an economic asset to Wisconsin. Walker told the crowd that on a recent trade trip to Europe, he touted Wisconsin's excellent health care as a reason to locate a business to Wisconsin.

Attendees heard from an excellent, bipartisan legislative panel, including Sen. Sheila Harsdorf (R-River Falls), Sen. Jennifer Shilling (D-La Crosse), Rep. Joe Sanfelippo (R-West Allis), and Rep. Peter Barca (D-Kenosha), who all expressed support for priority hospital/health care issues.

Each year WHA presents at Advocacy Day our most prestigious legislative and advocacy awards, the Health Care Advocate Award and Advocacy All-Star Award, respectively. This year, WHA was pleased to present Rep. John Nygren with the Health Care Advocate Award for his leadership in advancing bipartisan public policy that is



Top: WHA Advocacy Day's largest crowd ever at 1,100 hospital/system leaders, trustees, volunteers and corporate members. Middle: Legislative panel of Sens. Harsdorf and Shilling and Reps. Sanfelippo and Barca. Bottom left: WHA President/CEO Eric Borgerding, WHA 2015 Board Chair Therese Pandl, Keynote Tucker Carlson. Bottom right: WHA board members with Gov. Scott Walker; luncheon keynote.

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expanding access to critical health care services across the state. WHA presented Wheaton Franciscan-St. Joseph's Campus (bottom photo at right) with the 2015 Advocacy All-Star award for exemplifying dedication to grassroots advocacy. Over the past year the hospital's advocates have regularly contacted, hosted and met with their elected officials to discuss important health care issues, including advocating for improvements in Wisconsin's Medicaid program.

Read more about Advocacy Day at the following links:

- WHA's full coverage of 2015 Advocacy Day, <http://www.wha.org/advocacy-day.aspx>
- WHA Facebook photo album, <https://www.facebook.com/pages/Wisconsin-Hospital-Association/172480133665>

Mark your calendars now for WHA 2016 Advocacy Day scheduled for March 30, 2016 at the Monona Terrace, Madison.



Rep. John Nygren (R-Marinette) (center), received WHA's Health Care Advocate award.



WHA presented Wheaton Franciscan-St. Joseph's Campus with the 2015 Advocacy All-Star award for their grassroots commitment.



Take A Look: WHA Advocacy Video

Take a look at a short video that was introduced at Advocacy Day by WHA Board Chair Therese Pandl (HSHS-Eastern WI President). The video highlights the important role that WHA and its member hospitals have in improving health care quality and the value of care in Wisconsin's communities.

Watch it here: <https://youtu.be/cE5d-h-iyi8>

Jennifer Boese,
WHA VP-Federal Affairs & Advocacy
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Best of the Best Applications in for Final Tally

With the June 12, 2015 deadline behind us, the Best of the Best applications started arriving in my mailbox June 9-13, all 13 postmarked before or on June 12. Thank you all for sharing all the ways that your administrators help, and more important, how they make you feel; you make a difference to their hospitals, health care facilities, and campuses. I know how I feel when our president/CEO stops and spends time asking how things are going and if there is anything we need to help us. It is a very important to feel like you do make a difference in the things that you do.

As I told you, one of my favorite things is to see the accomplishments of our hospitals and how much our administrators/CEOs/ presidents play a part in helping to make things happen. I am truly amazed at the variety of programs and how much is done for our patients by the volunteers at our hospitals

I'm sharing just a few of the things that our administrators have made available to our volunteers to help with: women's health fairs, blood banks, Relay for Life, community gardens, flu shots, companion volunteer role, Hospice-"Paws With Heart" program, "No One Dies Alone" program, Cancer Companion program, volunteer harpists, babysitting clinics, Mini-Medic Days, male volunteers provide prescription delivery service to home bound persons within the city limits, and a bus to Advocacy Days. These are just some of the interesting projects that make a difference in both our hospitals and communities.

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Best of the Best Applications in for Final Tally (Continued from page 4)

The applications are all very well written, with very caring and helpful administrators. It is going to be a big challenge scoring the applications to come up with one Best of the Best Award winner. But keep in mind, these are all Best of the Best; they have done a remarkable job managing their hospitals and making their volunteers feel that they are the best also.

The applications will be sent out to our committee members, who are Joan Coffman (last's year's winner), Nancy Steinback, Diane Brown, and Barb Jamerson to score. They will be tallied and the winner notified by the end of August. PLEASE NOTE -- HONOR POINTS: for those hospitals who have won in the last five years, an organization should get two Honor Points each year for the five consecutive years following a BOB win. So, for example, the CEO of St. Joe's in Chippewa Falls was the 2014 winner. St. Joe's cannot submit a BOB nomination for 2015, 2016, 2017, 2018 nor 2019. However, they should indicate on their Honor Points forms two points per year through 2019 for BOB Award. This will apply to all winners in the future.

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Bylaws to be Voted on at Convention

10.1.9 ARTICLE IX. OFFICERS

Section 2. Terms of office ... until successors are elected. President shall serve one two-year term unless the President-Elect becomes unable to assume the presidential duties, in which case, the President will be eligible to serve a second consecutive two-year term. President-Elect shall serve one two-year term as President-Elect and then assume the Presidency. Secretary and Treasurer shall serve no more than two consecutive terms in the same office.

Rationale: This change lays out the expected progression of the President and President-Elect while allowing appointment of the President if the President-Elect is unable to assume the duties. The last change assigns term limits to the Secretary and Treasurer positions.

10.1.13 ARTICLE XIII. NOMINATING COMMITTEE

Section 1. The Partners Past President, serving as chair, shall propose a slate of nominees to serve on the Nominating Committee.

Rationale: Correct the form of the word from Nomination to Nominating.

Section 2. A three (3) member Nominating Committee, representing three (3) Districts shall be ...The President-Elect shall serve as an ex-officio member. Members of the Nominating Committee are not eligible for Nomination.

Rationale: Correct the form of the word Nomination to Nominating. Add the last sentence "Members of the Nominating Committee are not eligible for Nomination" to avoid a conflict of interest.

Section 3. Nominations may be made from the floor. Person being nominated must accept the nomination. If not present, the acceptance must be in writing.

Rationale: Add the sentence's "Person being nominated must accept the nomination. If not present, the acceptance must be in writing." To insure the nominee is in compliance with their nomination.

Section 4. The Nominating Committee shall select a slate of qualified nominees for the offices of President-Elect, Secretary and Treasurer. This slate...

Rationale: According to Robert's Rules the office of President-Elect, because it is an elect position, automatically ascends to President position at the end of their term as President-Elect

10.1.14 ARTICLE XIV. ELECTIONS OF OFFICERS

Section 1. Stet

Section 2. Stet

Section 3. When there is only one nominee for office, voting may be by motion...

Rationale: Eliminate the sentence "Nominations may be made from the floor." It is redundant with the wording in Article XIII Section 3.

Public Policy Education Report



Cindy Hermel

The U.S. National Women's Soccer Team captivated the nation's collective attention as it demonstrated teamwork, diligence, and focus in its successful run in winning the World Cup. The Wisconsin Hospital Association demonstrated that same teamwork, diligence, and focus in spearheading the successful on-going Disproportionate Hospital Share (DSH) funding by the Wisconsin Legislature's Joint Financing Committee. The Partners of WHA were enthusiastic advocates for this important WHA-sponsored position. The journey began with encouragement to Governor Walker to include another two years of DSH funding in the state budget. After the DSH funding was inserted in the budget, efforts began to help the Joint Finance Committee understand the need for long-term DSH funding. HEAT Action Alerts resulted in over 2,000 emails, calls, and other communications to legislators in support of extended DSH funding. In addition, 650 Advocacy Day attendees spoke in favor of the extended funding during the legislative visits. This is a perfect example of the power of coordinated advocacy support for public policy development and implementation.

The American Hospital Association-sponsored State Auxiliary Leaders (SAL) Spring Meeting in Washington DC in May was wonderful. Hospital volunteers and auxiliaries throughout the U.S. shared experiences and projects. Two of the projects presented were *Wellness on Wheels* and *Evening Comfort Carts*. The *Wellness on Wheels* program provides a mobile health clinic that serves patients in disadvantaged areas. The medical staff provides immunizations, mammograms, and other services. The volunteers assist patients with paperwork and perform routine cleanup duties. The *Evening Comfort Cart* was designed to help provide a quieter environment for patients in the hospital at night. Volunteers distribute earplugs and eye masks along with washcloths, eyeglass cleaner, puzzles, and magazines. The Wisconsin Delegation led by WHA President Eric Borgerding and Jenny Boese met with staff members from each Wisconsin representative and with the two Wisconsin Senators. The WHA leadership is effective in articulating advocacy for a variety of public policy issues and legislation that impacts Wisconsin hospitals, patients, and communities. Strong cases were made for the need to maintain critical access hospitals and the 340B Drug Pricing Program.

The 340B Program is an important issue that may require Partners support in the future. The program was part of the Public Service Act. It requires pharmaceutical companies participating in Medicaid to sell outpatient drugs at discounted prices to health organizations that care for a large number of uninsured and/or disadvantaged patients. Many of Wisconsin's DSH and critical access hospitals qualify for the 340B Program funds. There is currently an effort to scale back the program significantly. Please support 340B to allow Wisconsin hospitals to provide patients maximum access to services.

Enjoy the warm days and balmy nights of summer!

Cindy Hermel, PPE Chair
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Strategic Planning Report

The Strategic Planning Committee has been working diligently to fulfill their obligation to meet the goals they have established. The three major goals for this year (2015-2016) are:

1. Involve 25 new leaders in state organization activities by the end of 2016;
2. Ensure all communication is accurate, prompt, comprehensive, and offered on a regular basis; and,
3. Increase Advocacy activity by 10% by the end of 2016.

The progress made by the Strategic Planning Committee so far on each goal is:

1. Involve 25 new leaders in state organization activities by the end of 2016.
 - The Committee is assembling information on options for monthly conference calls. We hope to have monthly training sessions.
 - A letter has been sent out to each district chair to contact their local organizations and ask for names of members who might be interested or be a good candidate for a state-level position.
 - Two members, one from the BOB and one from the WAVE Committee, have been identified as the chair for next year's awards.
 - A list of potential mentors has been drafted and a letter will be sent out asking them to accept the position as mentor to a member who is willing to accept a leadership position.

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Community Health Education Report



Sherry Jelic

More summer days for those with lung disease can be enjoyed, but can also be uncomfortable, and at times dangerous. The body works extra hard to maintain a comfortable inner temperature when heat and humidity outside skyrocket. If you have lung disease, summer heat can cause added shortness of breath and even bronchospasm. The following are a few tips that can help:

- Avoid outdoor activities, especially during the heat of midday (11 AM to 3 PM).
- Stay hydrated to cool the body. **GOOD ADVICE FOR ALL OF US!**
- Draw the blinds to keep the hot summer sun at bay, and keep the windows and doors closed, even at night, to keep pollutants out.
- Take your medications as prescribed and keep your rescue medicine with you.
- Wear loose-fitting clothing, light colors and a hat when you go outdoors.
- Arrange to have someone check on you regularly if you live alone.

Keep indoor air quality healthy too. **Filter your air** to lessen fine particles that irritate the lungs. Change filters often. For hot summer days, filtered central air-conditioning is best. **Fight mold and mildew** by using good ventilation systems in bedrooms or bathrooms. Dust mites like humidity, so keep moisture levels low, at around 40%, by using a dehumidifier. Avoid humidifiers or vaporizers. **Keep the dust mites away.** Dust mites like mattresses and bedding and can be a trigger for asthmatics and people with COPD. Use mattress covers and pillowcases that are bed-bug proof/ mite-proof. Choose pillows made of foam rubber, not goose-down or feathers. Wash linens in hot water (above 130°F) at least once a week. **Control pet dander**, which can be a problem for people with asthma. Some people with COPD also have allergies, which can worsen breathing problems. Dogs, cats, and even birds can be a problem (fish aren't). Make sure you wash your hands after petting, and keep your pet out of the bedroom. And last, **use natural cleaning products.** Strong-smelling cleaning products can be lung irritants. Use things that do not have a fragrance – vinegar or regular soap and water. Avoid hair spray, perfumes, glues, paints, and air fresheners too.

Enjoy summer and stay healthy.

Sherry Jelic, CHE Chair
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Strategic Planning Report (Continued from page 6)

2. Ensure all communication is accurate, prompt, comprehensive, and offered on a regular basis.
 - A PowerPoint presentation (website) was made at the district meetings.
 - The website has been kept up to date.
 - A website workshop will be presented at the convention.
 - All files currently stored off site by WHA, that are not needed, will be purged in September.
 - The Partners of WHA brochure has been updated with Bonnie Olson's information.
3. Increase advocacy activity by 10% by the end of 2016.
 - "Just One More Challenge" was introduced to all the districts during spring tour and to the membership through the PPE Report in *Reaching Out*. The members were asked to make one more legislative contact and add one more HEAT member.
 - In July, the state PPE chair will introduce the first bi-monthly email message. The intent for this is to give local and district PPE chairs an opportunity to ask questions, share information, and receive updates.
 - Members were also asked to increase attendance at Advocacy Day.
 - There is also a possibility that the committee will give out an award for the group that has shown the most growth through "Just One More Challenge."

As you can see, the Strategic Planning Committee has been very busy. A big **"thank you"** to all.

Dorothy Revnew, Strategic Planning Chair

WAVE Applications Received

I thank the Committee for accepting the request to serve on the Committee. The members are Jennifer Frank, WHA Liaison; Sylvia Emerson, West Central District; Ginny Bosse, Northwestern District; Joanne Fulcher, Lakes District; and me.

As the nomination brochure was updated last year, it was not necessary to redo it. The categories remain the same—Community Service Programs, In-Service Programs, Fundraising Programs, and Community Outreach and/or Collaboration Programs.

The materials were distributed to local presidents through the WHA office at the state board meeting in March. The WAVE Award applications being submitted for consideration had to be received at WHA by June 12, 2015. Thanks to the district chairs for making sure their hospitals got their applications in on time.

We received a total of 23 submissions. The breakdown is as follows:

- Community Service Program - 7
- Fundraising Program - 6
- In-Service Hospital Volunteer Program - 4
- Community Outreach and/or Collaboration Program - 6

The applications were received by the Committee from WHA June 23. As you can see, the Committee has their work cut out for them. After we review and grade the applications individually, we will have a conference call to discuss and select the winners.

Good luck to all the participants who submitted an application. I look forward to presenting the awards at convention in October.

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Around the State

Riverview Hospital Auxiliary, Wisconsin Rapids:

Phyllis Schmidt, a charter member of this auxiliary, celebrated her 100th birthday February 20, 2015. Congratulations!

Aurora West Allis Medical Center Auxiliary, West Allis:

Patsy Hladilek was awarded for all her years of serving the community as a volunteer for the past 50 years from the local PTA. Many organizations benefited from her volunteering. To name a few are the PTA, West Allis Women's Club, church, various city projects, and the hospital.

Osceola Medical Center Partners, Osceola:

Recently, "Purses for Nurses" was a fundraiser open to employees, Partners members, and community residents. One hundred fifty new fashion handbags from New York with prices ranging from \$24.95 to \$64.95 were offered "on-the-spot."

Ripon Medical Center Volunteers, Ripon:

The gift shop is really trying hard to promote "local" and made in the USA. Some of the vendors are a local artist who makes bowls of various woods, Wisconsin candy shops, Naked Bea natural lotion products, plaques, and Leanin' Tree greeting cards.

Kay Lyndahl, Editor

Reaching Out Deadlines

<u>Issue</u>	<u>Deadline</u>
November 2015	Thurs., October 15, 2015
February 2016	Mon., January 15, 2016
May 2016	Fri., April 15, 2016
August 2016	Fri., July 15, 2016

Partners *Reaching Out* is published four times a year by Partners of Wisconsin Hospital Association, Inc. Visit the Partners website at www.partnersofwaha.org. Direct questions or comments to:

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