



RIPON MEDICAL CENTER
A MEMBER OF AGNESIAN HEALTHCARE

HEARTLINE

AUXILIARY NEWSLETTER • JUNE 2017



WHAT'S NEW AT RIPON MEDICAL CENTER

*By Tami Moffat-Keenlance, Assistant Vice
President and Administrator*

We have a lot going on at Ripon Medical Center these days - all exciting developments to help us continue our efforts to grow, and offer as many services as possible at a local level. I'm proud to share with you but a few of these key advancements.

DNV-GL Survey

Ripon Medical Center's Board of Directors has approved for the hospital to pilot a new accrediting process through Det Norske Veritas Germanischer Lloyd (DNV-GL) as it continues to strive to provide the highest quality healthcare to its patients on a consistent basis. As a leading accreditor of United States hospitals and health systems since 2008, DNV GL Healthcare:

- Follows an innovative, collaborative approach to help healthcare providers identify, assess and manage risk while ensuring sustainable business practices.
- Assesses both Medicare Conditions of Participation (CoPs) and ISO 9001 (International Organization for Standardization) Standards for the formation and implementation of quality management systems.
- Standards developed specifically for the needs of critical access hospitals.

DNV GL Healthcare follows an innovative, collaborative approach to help healthcare providers identify, assess and manage risk while ensuring sustainable business practices. Hospital-based healthcare providers are assessed according to DNV standards developed specifically for the needs of acute care facilities or critical access hospitals. DNV looks for the same things as The Joint Commission.

This summer, representatives from the DNV program will be at Ripon Medical Center for training with the first survey anticipated in fall 2017. Surveys are conducted annually to help track action plans and progress made since last survey.

YORN underway at RMC ED

Ripon Medical Center's Emergency Department is the latest service at Agnesian HealthCare to begin using new technology that will enable patients to provide real-time feedback, thereby working to enhance their overall patient experience. Yorn - Your Opinion. Right Now.® - provides real-time engagement to patients and their families on any experience. Patients feel more engaged because they have an opportunity to influence change not only in their own experience, but also in the outcomes of others.

Provider Updates

- Joseph Franger, MD, Internal Medicine, retired at the end of April. Recruitment efforts for another family medicine physician are underway.
- Cassandra Zweiger, PA-C, Orthopedics, has left Ripon Medical Center. A new physician assistant - Joe Heckenkamp is slated to begin on June 26. Zweiger has served with Jeffrey Meincke, MD, orthopedics.

Youth Apprenticeship Program

Ripon Medical Center is fortunate to have two Healthcare Youth Apprenticeship students. The program is sponsored by the Fond du Lac Area Association of Commerce School to Work Program and Agnesian HealthCare. High school students gain the opportunity to become certified nurse assistants and then follow-up that certification with actual work experience. The two-year program, with curriculum developed by the Wisconsin Department of Workforce Development, consists of 450 hours of classroom instruction and 900 hours of work experience. When the two years are complete, students will have a good working knowledge about a number of healthcare professions. Ripon Medical Center also supports the Medical Explorers program, where students who are interested in exploring a career in the medical field can job shadow associates in various departments.

MESSAGE FROM THE PRESIDENT

It has been my privilege and honor to serve the RMC Auxiliary, but after five and a half years as your president, it's time for me to turn over the reins. A lot has happened during this time including the move to the new facility, the expansion of the gift shop and the many donations we have made to the hospital - from the water wall, pergola and benches and walking trail to refilling the patient hospitality cart, clothes for the Emergency Department and Nativity figures, as well as the scholarships given to local high school graduates entering the medical field. That success is not mine, but due to your efforts, and especially those of the Board members who give so much of their time and talents.

Note: RMC Auxiliary Board Meetings have been changed to the first Wednesday of the month.

It is not too early to mark your calendars for the fall Partners of WHA Convention - Building the Future - on October 3 to 5, 2017 at Hyatt on Main, Green Bay.

On behalf of the Auxiliary I want to thank Agnesian for the wonderful Volunteer Luncheon held on April 20, 2017 in Fond du Lac. It is a good organization to be part of.

Thank you everyone. I wish you all continued success and blessings.

Jackie Halverson, President

MEMBERSHIP NEWS

Thank you to Joann Strandell for her time as membership chairperson. She will be missed as chairperson but we're thankful she's able to still volunteer on other Auxiliary projects. My name is Mary Stein and I am happy to be taking over the position. I am a retired teacher, a member of the Auxiliary and a volunteer in the gift shop. I am looking forward to being on the RMC Auxiliary Board and getting to work with all of you.

Our next luncheon/meeting is scheduled for June 12. Do mark your calendar. Remember it is dues paying time too! Dues have increased this year to \$8.

Welcome to new member: Donna Schulz

Mary Stein, Chairperson, Membership

RMC AUXILIARY LUNCHEON/MEETING

The RMC Auxiliary luncheon is scheduled for noon on Monday, June 12 in the Green Lake Room at Ripon Medical Center. Scholarship winners and their parents will be our guests. We will also have the installation of officers - Barb Miller, president, and Julie Stellmacher, vice president. Come and join us to honor our scholarship recipients and auxiliary board members! Lunch will be a mixed green salad with raspberry vinaigrette dressing, roast pork loin with red skin mash and green beans and dessert. The cost is \$6 and can be paid at the door.

RSVP to Kim Bresser no later than Tuesday, June 6 at noon by calling (920) 745-3670 or by e-mail at bresserk@agnesian.com. Please indicate if you have any special dietary needs.

NOTE: We will be collecting dues for 2017-2018 at the meeting. Annual dues are now \$8.

75TH ANNIVERSARY CELEBRATIONS

We continue to celebrate our 75th anniversary throughout the year. A display of the 75 years of the RMC Auxiliary will be moving around town. Below are pictures of the celebration on February 13.

Bobbie Pollesch, Chairperson, 75th Anniversary Celebration



VOLUNTEER NEWS AND NOTES

What a blast spring has been in Volunteer Services!

April is National HealthCare Volunteer Appreciation Week, and each year Agnesian HealthCare celebrates its team of volunteers through an appreciation luncheon. This year's event was themed after the Kentucky Derby, recognizing that our volunteers always finish in the Winner's Circle. We turned the Fond du Lac Holiday Inn into a festive place, and almost 300 volunteers showed up with their bow ties and big hats! The new members of the Volunteer Services Advisory Board were installed, scholarships were presented to local high schoolers, and we even played a few games of "Manes or Tales." Thank you to everyone for participating; it was an honor to be able to recognize our volunteers for their commitment and dedication to Agnesian!

Agnesian HealthCare is kicking off its summer volunteer program for local high school and college students! Orientation is held in May and students will be assigned roles throughout all of Agnesian HealthCare. We have a bunch of volunteers starting at Ripon Medical Center in June so please extend a hello or a helping hand.

On the Auxiliary side, my mother-in-law loved her flower baskets from Bloch's Farm so thank you to the Auxiliary for hosting a wonderful fundraiser that, for me, doubled as a fun way to celebrate moms! Also, make plans to support the Auxiliary at its upcoming fund-raisers: Brat Fry Sales (May 27, July 3, September. 2); the Nutman visits RMC on June 23 and August 8; and a PRN Uniforms & Linen Sale on August 14.

Finally, the June Auxiliary Luncheon is scheduled for Monday, June 12, at 12 noon. We will be installing new officers and presenting our scholarships to local students!

As always, thank you for the opportunity to serve Ripon Medical Center with you. Have a wonderful and blessed summer!

Kim Bresser, Volunteer Coordinator, Ripon Medical Center & Waupun Memorial Hospital

RMC AUXILIARY SCHOLARSHIP RECIPIENTS

New this year we have three scholarship recipients for 2017. They are:

Ripon High School: Marissa Davis

Marissa, daughter of Timothy and Nancy Davis, will be attending the University of Wisconsin - La Crosse to pursue a career in healthcare. Marissa gained an interest in medicine when she was a member of the Medical Explorers program that toured nine areas of Ripon Medical Center. Marissa is a volunteer at Ripon Medical Center, basketball, volleyball, track, Key Club, Ignition, National Honor Society, Spanish Club, ACTIVO, Student Council, prom planning Committee, YNIA, CCD, Choir and Academic Bowl. We wish her success at UW-La Crosse!

Markesan High School: Wesley Preston Elford

The son of Wesley and Kathleen Elford, Wesley plans to attend Winona State University (Minnesota) as the first stop on his quest to become an orthopedic surgeon. Wesley's grandfather was a veterinarian and inspired his interest in the medical field. Wesley is a member of the National Honor Society and recently assisted in a fund-raiser for the Junior Diabetes Research Foundation. Other extracurricular activities include: 4-H, cross country and track. Best wishes at Winona, Wesley!

Markesan High School: Olivia Arlene Bush

Olivia is the daughter of Steven and Trudi Bush and wants to become an OB-GYN or pediatric nurse. She will be attending the University of Wisconsin - Milwaukee. Ever since her grandpa was put into a nursing home and she saw how special the nurses were to him, Olivia has known nursing was the right field for her to pursue. Olivia is a CNA at a nursing home, and participates in National Honor Society, softball, food pantry volunteering and Sunday School teaching. Good luck at UW-Milwaukee!

BRAT FRY FUND-RAISER

The dates are set and we need volunteers to work at the event. Shifts are 8 a.m. to noon or noon to 3 p.m. Brat fry sales are: Monday, July 3 and Saturday, September 2. If you're interested in volunteering at the Brat Fry, please contact Diane Smith at (920) 948-2420 or by e-mail at smithdk1061@yahoo.com. Looking forward to seeing you all there!

Diane Smith, Chairperson, Brat Fry Fund-Raiser

FINANCIAL REPORT

APRIL 30, 2017 - Net fund-raising for the period of January 1 to April 30, 2017 was \$1,232. The Flower Basket Sale raised \$828, just under the \$882 raised last year. Thank you to all who bought and sold baskets. We also raised funds with Nutman sales and a book fair.

Gift shop sales for January through April were slightly less than last year for the same period, but year to date sales are four percent above last year at this time.

We had \$22,342 in cash at the end of April. So, we have the funds for the three \$1,000 scholarships that we will award in June. We are also donating \$5,000 to Ripon Medical Center toward a \$46,000 Neoprobe Gamma Detection System used in breast cancer detection and diagnosis.

The Board is working on the FY 2018 budget and will have copies available at the luncheon.

RMC Auxiliary, Inc. Treasurer's Report - Four Months and 10 Months Ended April 30, 2017

	Quarter Actual	Year to Date Actual	Annual Budget
INCOME			
Fund-raising	\$3,003	\$12,445	\$13,450
Donations	-	177	300
Membership Dues	15	548	593
Gift Shop Sales	9,208	27,720	30,750
Total Income	\$12,226	\$40,889	\$45,093
EXPENSES			
Fund-raising Expenses	\$1,771	\$2,402	\$3,615
Luncheons	(28)	(46)	55
State Conventions/District Meetings	-	670	725
Organization Expenses	380	649	209
Gift Shop Expenses	8,177	21,457	23,165
Total Expenses	\$10,300	\$25,131	\$27,769
NET INCOME BEFORE DISTRIBUTIONS	\$1,926	\$15,758	\$17,324
DISTRIBUTIONS			
Scholarships	-	-	3,000.00
Donations for RMC	75	20,175	18,900
Total Distributions	\$75	\$20,175	\$21,900
NET INCOME AFTER DISTRIBUTIONS	\$1,851	\$(4,418)	\$(4,577)
CASH BALANCES		\$22,342	

Bobbie Pollesch, Treasurer

PUBLIC POLICY EDUCATION UPDATE

We all need to e-mail our state representatives and ask them to put the dementia care specialist positions back in the budget and fund statewide. This program supports individuals and their families by helping adults with dementia stay active and remain in their homes longer.

We all need to help our farmers by purchasing Wisconsin dairy products. You can also assist farmers by participating in the Great American Milk Drive. Your cash donations are used to purchase vouchers for needy families which are distributed through Wisconsin food banks through American Second Harvest. In 2018, Medicare will issue new ID cards removing Social Security numbers to prevent identity theft. Cards will start coming to us by April 1, 2018 and will take about one year to complete. The best way to protect yourself right now - make a copy of your card and put it away. Carry the copy after you block out all the numbers except the last four numbers of your Social Security and remember to only carry it for medical appointments.

Sandy Krueger, Public Policy Education, Chairperson

WISCONSIN HOSPITAL ASSOCIATION ADVOCACY DAY APRIL 19, 2017

The convention was held in Madison at the Monona Terrace Center. The featured speaker was Amy Walter, who is the national editor of the Cook Political Report. She is a political analyst. Our Wisconsin Governor, Scott Walker, also spoke.

According to the Wisconsin Budget Project web site (see next column), Governor Walker's 2017-19 budget bill proposes many new requirements for participation in public assistance programs. However, relative to his previous budgets, the healthcare portion of the latest budget bill proposes relatively modest changes in healthcare funding and policy. Although the bill contains a few significant changes in BadgerCare and Medicaid policy, it's likely that much more substantial changes will be debated later this year, after Congress considers proposals that could radically transform Medicaid.

One bit of very good news over the last year has been that Medicaid spending has increased by only about half the amount anticipated. The Governor has budgeted an increase of \$279 million in the state's share of Medicaid spending for the next two fiscal years. However, simply to maintain the status quo, that's

a far smaller increase than the state has needed to make in the past three budget bills to maintain the base level of services. The slowing growth reflects recent reductions in BadgerCare caseloads and lower-than expected increases in costs per participant.

The other speakers at the convention were: State Senator Scott Fitzgerald (R-Juneau), State Senator Jennifer Shilling (D-LaCrosse), State representative Robin Vos (R-Rochester) and State Representative Peter Barca (D-Kenosha). Some of the comments during the panel discussion were in regard to the need for states to have more flexibility in how they spend tax dollars, the changes in the demographics of our state, the need for cost controls, and the serious need for more trained health professionals in Wisconsin, especially in the rural areas.

The convention was very interesting and informative. You can make a difference in how our legislators determine how our tax dollars are used by contacting them and sharing your concerns about funding Medicaid programs. We need to stand behind small rural hospitals and keep them open and viable. If you would like to read more information about the state of health care in Wisconsin, you can get online to some helpful websites, such as; http://www.wisconsinbudgetproject.org/wp-content/uploads/2017/03/Governor-health-budget-summary_Update.pdf and The Wisconsin Department of Health Services, <https://www.dhs.wisconsin.gov/medicaid/index.htm>.



Barb Benkoski, Sandy Krueger, Julie Stellmacher, Barb VanEgtern, Kim Bresser, Jackie Halverson

GIFT SHOP

Make the gift shop your shopping destination! Stop by and see all the new summer items for gifts and garden. We continue to get new items and our local vendors are busily working to fill our shelves with their creations too.

We are in need jewelry gift boxes in a variety of sizes. If you have extras to share please bring them to the gift shop. They need to be in new condition with no advertising information printed on them.

Mary Schieffer, Chairperson, Gift Shop

COMMUNITY HEALTH EDUCATION

Introducing **DRUG FREE COMMUNITIES (DFC)** of Fond du Lac County

The use of opioids is a serious issue in the United States. Recently, I learned about an organization in Fond du Lac County that combats opioid and other drug abuse. As a result of a Ripon Medical Center Foundation grant, DFC has hired a part-time person in Ripon to coordinate efforts to reduce opioid/heroin abuse. Her name is Alex Berg. I recently had the pleasure of interviewing her to find out what her role is in the DFC organization. The goals of the DFC include coordination of people and organizations to address opioid/heroin abuse in the Ripon community.

DFC has evolved from a task force in 2002, to a prevention coalition in 2006. At its inception, the coalition concluded that prescription drug misuse and abuse was an emerging trend that needed attention. DFC works with other community leaders to bring awareness to citizens of Fond du Lac County. In March 2014, an opioid coalition was formed adopting the Four Pillar approach to addressing issues surrounding opioid/heroin abuse. In fall 2015, DFC became the coordinating organization for the opioid initiative for Fond du Lac County. The Four Pillar approach includes: Harm reduction, Treatment, Prevention and Law enforcement.

The DFC coalition will include 12 community sectors. Presently in Ripon, they have eight of the 12 sectors represented and are a part of the coalition. They are looking to add the following sectors to their work group: youth, a youth-serving organization, civic volunteer groups and the government.

Other sectors that they have at the table include:

- Parents - from various parts of the community and county
- Business Community - Alliance Laundry Systems and Ripon Community Printers
- Media - Ripon Commonwealth Press
- Schools - Ripon Middle/High School and Ripon College
- Law Enforcement - Ripon Police Department and Fire/EMS
- Religious - some churches are considering how they can help
- Healthcare Professionals - Agnesian HealthCare
- State Agency with expertise in substance use - public health

An ATOD (Alcohol, Tobacco and Other Drugs) Survey was done with eighth, tenth and eleventh grade students. Ripon participated for the first time this year.

There will be an opportunity for Narcan training at 10 a.m. on Saturday, August 19, 10:00 at St. Paul's Cathedral, 51 W. Division Street, Fond du Lac. An additional Narcan training will be held in Ripon later in 2017. Date and time are to be determined. Narcan reverses the deadly effects of an opioid overdose.

Brandon Boe, SAC-IT, is the substance abuse counselor at Ripon Medical Center. He specializes in addiction therapy. Brandon works with anyone over 18 years old. He sees patients on Tuesdays and Wednesdays from 7:30 a.m. to 4 p.m. at Ripon Medical Center.

If you want to be a part of the Ripon Opioid Coalition and/or sit in on one of the Four Pillar groups, they would be happy to have you. Talk to Barbara Benkoski or Alex Berg about joining. Alex Berg would be happy to add you to her e-mail list as well so you are able to receive updates and notifications regarding initiatives and meetings. She is usually in Ripon on Mondays and Tuesdays but her schedule can be flexible. Please let Barbara Benkoski or Alex Berg know if you have any questions.

Barb Benkoski, Community Health Education, Chairperson



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Being good is commendable, but only when it is combined with doing good is it useful.

- Author Unknown

UPCOMING EVENTS

May 27	Brat Fry, Webster's Marketplace	9 a.m. to 3 p.m.
June 1	Lights of Love Planning Meeting, RMC	11 a.m. to 12 noon
June 7	Auxiliary Board Meeting, Volunteer Activity Room	9 to 11 a.m.
June 12	Auxiliary Luncheon, RMC	12 to 2:30 p.m.
June 23	Nutman Sale, RMC Lobby	9 a.m. to 3 p.m.
July 3	Brat Fry, Webster's Marketplace	9 a.m. to 3 p.m.
August 2	Auxiliary Board Meeting, Volunteer Activity Room	9 to 11 a.m.
August 8	Nutman Sale, RMC Lobby	9 a.m. to 3 p.m.
August 14	PRN Uniform & 40 Winks Linen Sale, RMC GL Rm	9 a.m. to 3 p.m.
September 2	Brat Fry, Webster's Marketplace	9 a.m. to 3 p.m.
September 6	Auxiliary Board Meeting, Volunteer Activity Room	9 to 11 a.m.
September 11	Auxiliary Luncheon, RMC	12 to 2:30 p.m.
September 11	Purse Sale with designs by D. Brooks, RMC Lobby	10 a.m. to 3 p.m.
September 19 & 20	Mum Sale, RMC Healing Garden (NEW FUNDRAISER)	
September 25	Collective Goods Book Sale, RMC GL Room	10 a.m. to 3 p.m.
October 3 to 5	2017 WHA Partners State Convention, Hyatt, Green Bay	
October 16	Lights of Love and Raffle event begins	Ongoing
November 1	Auxiliary Board Meeting, Volunteer Activity Room	9 to 11 a.m.
November 13	Auxiliary Fall Luncheon/Meeting, Maplecrest	12 to 1:30 p.m.
November 21	Old Hippie Candle Sale, RMC Lobby	10 a.m. to 3 p.m.



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