12 eaching Out

November 2008

PARTNERS OF WHA is committed to advocating for the health of our communities and advancing the success of local health care volunteer organizations, through the coordination and provision of volunteer education, development resources, and leadership opportunities for health care volunteers and their organizations.

A Message From Partners of WHA President



Diane Westbrook

Thanks for the Memories

As my second year as president of Partners of WHA draws to a close, I realize how quickly the time has passed and how much I will miss my role as president of this wonderful organization to which I belong. The strength of Partners of WHA comes from it's members, our fellow volunteers, and it starts with each local group and each member of that group you—in this wonderful state of Wisconsin.

It has been a busy and fulfilling two years. My goal as president was to add to the membership of Partners through recruiting, and those efforts have paid off. The recruiting efforts brought to Partners a new member in 2008 — Agnesian HealthCare Volunteers of Fond du Lac. This group joins 2007 new member Wheaton Franciscan Healthcare Volunteers for a total of 975 new members.

Orientation for incoming district chairs was introduced in 2007 and in 2008; all new members to the board were included. The new Resource Guide was developed by the Strategic Planning Committee in 2008 as well.

I had the honor to represent you, our organization, and Wisconsin in Washington, DC in 2007 by presenting an advocacy program with the state PPE chair, Sue Lynch, this past spring as one of four state leaders from across the country to present a Best Practice Program. I used the "List It, Don't Risk It" medication reconciliation program that our CHE chair, Bonnie Olson, is promoting this year. This is an exciting response to a healthier Wisconsin! As a side note: I am still receiving requests for information on this program from other state volunteer organizations. "List It, Don't Risk It" has been well received throughout our state and throughout the country. The Southeast District has given out nearly 2,500 medication information forms so far this year!

What an honor to have our own PPE Chair, Sue Lynch, as a member of the AHA's Committee on Volunteers (the COV). In 2009, Sue will lead this committee on volunteers as the chair. Wisconsin is finally being recognized as a powerful state organization and this is due to what you do and have done for our Partners of WHA.

I feel that what I do as president pales in comparison to what you do each time you volunteer - greet patients, raise money for scholarships, raise funds for your hospital, and give of yourself at your

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A Message From the President-Elect

Health for Life. Better Health. Better Health Care.

Last April and again last month, I had the privilege to attend The State Auxiliary Leaders Meetings. At both of these events, I heard about the new American Hospital Association's nationwide



Ann Bergmann

initiative, Health for Life. Better Health. Better Health Care. A National Framework for Change.

Health for Life is the product of more than two years of discussions with individuals and organizations in and outside of health care. We all can agree that one of the great problems facing our nation is that millions of Americans lack health care coverage, but simply finding a way to bring health insurance to everyone will not solve the many problems that plague health care today.

We need to take the good care our hospitals are giving and make it even better by reinventing the health care system. The way care is delivered to and experienced by patients and families must change....rethink how we do things. Without change, America's health care capabilities will be overwhelmed.

Today, when people are hospitalized they're sicker. People are living longer — 60 is now considered the new 40. We are

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A Message from the President... continued from page 1

respective hospitals. Keep up the magnificent work that you do!

It has been a rewarding experience serving Partners as president. What fun traveling throughout the state as a member of the "traveling team," visiting with the local groups on Spring Tour. You do such innovative and marvelous things. We saw potential new leaders wherever we went—each one with a wealth of talent and enthusiasm just waiting to be tapped. From Superior to Beloit, from Marinette to Prarie du Chein, each district whether large or small is in good health and is in the capable hands of our eight district chairs, and that, my friends is a good thing!

This has been one of the most memorable two years of my life. You have all touched my heart beyond what words can express. I honor each and every one of you as you go about your volunteering and for your dedication to your local volunteer/Partners group and what you do to keep that group humming. Thank you for all that you do. First and foremost, remember it is all about the people—and what you bring to this organization. I have said it before, but it bears repeating: you are the heart of this organization!

From an old Irish Triad: "Three best things to have is plenty...sunshine, wisdom, and generosity" and I would like to add a fourth: FRIENDS! And I consider you all my friends. You know that is one of the best parts of this job—meeting and spending time with all of you. Continue to expand your horizons, recruit, retain, and be the very best you can be.

Thank you to my entire board. Each individual is a remarkable person who contributed much and kept me on my toes these past two years.

Thank you to Steve Brenton, Jennifer Frank, and Jenny Boese from WHA. They taught me so much about advocacy and the issues that are affecting us on a daily basis. Thank you to the entire staff at WHA for their generous contributions to and the support of our wonderful organization, Partners of WHA!

Thank you again for your kindness and generosity and for allowing me the great privilege of serving as your president.

Thanks for the memories! And remember to vote!

Diane Westbrook, Partners of WHA President W10399 880th Avenue, River Falls, WI 54022 715-425-2045

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A Message from the President-Elect... continued from page 1

a nation of overweight people. Obesity is leading to a multitude of health problems. Chronic illness is on the rise. One-half of all Americans have one or more chronic illnesses. Eighty per cent (80%) of spending is for chronic illness.

The goal of Health for Life. Better Health. Better Health Care is to bring together the building blocks of the national coalition that will be needed to achieve better health and better health care. In addition, The Framework for Change agenda is to create better, safer, more affordable care; to become a healthier America—making America a nation of healthy people leading more balanced lives and managing chronic disease whenever possible. And whenever health care is needed, they will enter a system that is sufficient, affordable, and accessible to all; of high quality, with coverage for everyone; and provides a care experience that exceeds their expectations.

Health for Life identifies five (5) essential elements of reform which will be built upon to achieve better health and health care.

- A focus on wellness As individuals we must achieve healthier lifestyles and take responsibility for our health behaviors and choices.
- The most efficient affordable health care
- The highest quality care The right care is given at the right time and in the right setting.
- **The best information** Good information is the pathway to good care.
- Health care coverage for all Paid for by all.

Better Health...Better Health Care....What will it take? ACTION BY ALL—individuals; families; employers; insurers; every civic, community and religious group; every state and local governing body; every doctor and nurse, EVERYONE WHO DELIVERS HEALTH CARE.

As a country we have a great opportunity. Working together...we can...we will...we must achieve better health and better health care.

The 2009-2010 theme I have chosen for Partners of WHA is "The recipe for success: be the best you can be."

- How can you be the best you can be in your life physically, emotionally, spiritually?
- How can your local Partners organization be the best it can be?
- How can our district meetings be the best they can be?
- How can our state organization be the best it can be? Let's, together, look forward to the next year with enthusiasm being....the best we can be!

Ann Bergmann, President-Elect 803 22 ½ Avenue, Cumberland, WI 54829; 715-822-2122 Email: abergmann@centurytel.net

Wisconsin Hospitals' Mission to **Serve Visible in Every Community**



Ken Buser

In health care administration, we generally excel at gathering information and conveying it in charts, graphs, and financial statements. We can sometimes feel buried in numbers. But health care is about people. And our missions are about healing, comforting, and saving lives. That work can't be adequately depicted in a chart.

Every day in virtually every Wisconsin community thousands of people seek and find help

that changes their lives in one way or another. Our patients, their families, our own employees, tell us profound, heart-felt, moving stories that remind us that the second word in health care is the most important.

Wisconsin hospitals work closely with other organizations and individuals to identify community health needs. One such effort led a WHA member hospital to develop a program to screen young athletes in Green Bay, free of charge, for a deadly heart condition. Another built a free clinic in Milwaukee where "Sophie" is seen early in the morning to receive treatment and medication for her diabetes. And, in Milwaukee, yet another hospital created the medical and mental health support system that helps a young girl wounded by an unknown gunman regain her trust in the world. These stories begin to illustrate the work that we do and explain why we are driven to do it.

Financial and human resources that hospitals provide in their communities directly benefit people who have few resources. By becoming a part of the very fabric of our communities, we weave a safety net of services around the people we treat in our hospitals as well as many others within our reach.

As I paged through the 2008 WHA Community Benefit Report, I was humbled by the incredible number of programs and services that our hospitals provide in every corner of Wisconsin—all with one goal in mind: To improve the health status of our communities.

My hospital, Wheaton Franciscan Healthcare -All Saints, Racine, makes it a priority to serve the needs of the uninsured. One of our programs featured in the Report is the Mother Clara Health Connections program aimed at supporting people who are identified as being at risk for developing serious, life threatening diseases by providing them access to medical care and health education. Much of the education involves helping them make lifestyle changes that catalyze profound personal health improvements.

Wisconsin hospitals provided nearly \$1.3 billion in community benefits in 2007. But that's just a number. Read the stories to truly understand how powerful an impact we have in the communities that we are fortunate to serve. The stories can be found at www.wiServePoint.org.

Ken Buser. WHA Chair President/CEO, Wheaton Franciscan Healthcare- All Saints, Racine

Resource Center is "Up" and Running

At convention, the Resource Center ordering form was in all attendees' folders. You may request materials by snail mail, email, or a phone call to WHA, Jenny Boese, 608-268-1816. We have gathered considerable amounts of material and hope to continue gathering in years to come. The committee is determined to help you make your Partners group the most informed and have useful information at your fingertips.

To access The Resource Center:

- 1. Go to www.wha.org/partners/
- 2. Click on Resource Center
- 3. Scroll to the bottom of the page and click to view the master list or to print a request form.

Please return the item that is sent to you in a timely fashion and pay the postage due.

We are now requesting information on the following:

- Successful fundraising projects
- Name of contact person
- Profit or loss
- Would you do it again
- Date, year, local group name, and district

In the next **Reaching Out**, there will be a form, but if you would like to submit prior to that, please do so. Remember, we may all have geranium sales, but yours may be different.

Please send all items to WHA in care of Jenny Boese, 5510 Research Park Drive, Madison, WI 53711.

Our five core strategies remain the same: Resource Center, Fiscal Responsibility, Leadership, Convention Manual, and Advocacy.

Thank you to Diane Westbrook and the entire board and membership for giving me the opportunity to chair this committee.

Pat Dagnon, Strategic Planning Chair 608-732-4715

Email: pmdagnon@centurytel.net

Partners Convention 2008: We Made it Through the Jungle!!



Convention 2008 is now in the history books. All the hard work, countless hours of planning, and nail biting is over. If you missed convention this year, you missed a really great time! We set our goal at excellence through not only informing you, but

entertaining you as well, and from all accounts so far we did that and then some!

Attendance was at an all-time high, and our speakers really came through for us. From Michael Perry, who had us rolling in the aisles with laughter; to the Ho Chunk kids, who had us up and dancing (literally); to our breakout speakers, who shared their expertise on diverse topics ranging from storytelling to home and personal safety to housing options as we age to the gift shop panel; we aimed to please.



even involving some convention participants.



Silly hats and feathers depicting the convention theme, "It's a Jungle Out There," are enjoyed by these gals. Front row, left to right: Clarice Salsbery, Ann Pederson, and Barb Hanson. Back row, left to right: Carolyne Hensel, Georgia Button, Jill Kaphengst, and Barb Brower.

Food was abundant; we visited with old friends and made new ones; and the presidential torch was passed from Diane, who has done a wonderful job of leading our organization, to Ann, who will not only continue Diane's work but lead us into the future.

Many thanks to our convention volunteers from Reedsburg, Portage, and Baraboo hospitals who went above and beyond in making sure we were where we needed to be on time and that everything ran smoothly with displays and silent auction. You were awesome!

See you next year!

Chris Weihing and Jodie Molitor, Convention Co-chairs Emily Herritz and Wendi Holloway

Gift Shops Included in Resource Center

All Partners of WHA are encouraged to send their name, address, city, phone number, and contact person for their gift shop to Jenny Boese, WHA, <code>jboese@wha.org</code>. This will create a master list for others to contact you with concerns and helps.

If you have questions, please contact Pat Dagnon, chair of the Resource Center, at pmdagnon@centurytel.net.

Spring District Meetings

Thursday, April 2, 2009
Thursday, April 2, 2009
Tuesday, April 7, 2009
Tuesday, April 7, 2009
Wednesday, April 8, 2009
Wednesday, April 8, 2009
Thursday, April 9, 2009
Tuesday, April 14, 2009

Southern District
Southeastern District
Lake Michigan District
Lake Winnebago District
North Central District
Western District
Worthwestern District
West Central District

Portage
Oconomowoc
Green Bay
Ripon
Rhinelander
Adams-Friendship

Ashland

Eau Claire

Partners of WHA WAVE Awards (Wisconsin Awards for Volunteer Excellence)

Presented at Partners of WHA Convention

Community Outreach/Collaboration Program "Palliative Care Coalition"



Eagle River Memorial Hospital Auxiliary

The Eagle River Memorial Hospital Palliative Care Coalition is a collaborative group of community volunteers and hospital auxilians dedicated to enhancing the community's support for the chronically and terminally ill, their families and caregivers, extending the principles of hospice to a broader population.

Fundraising Program "Christmas at The Ridges"



Riverview Hospital Auxiliary, Wisconsin

2008 will celebrate the 5th year for the Riverview Hospital Auxiliary's unique holiday fundraiser, "Christmas at The Ridges." The Ridges is a local golf course, which is the site of the event in early December each year. The dining area is turned into a wonderland of beautiful tables (or 'tablescapes' as they call them), with each table designed with a different theme by a different team of local 'table designers.'

Inservice Hospital Volunteer Program "Prayer Shawl Ministry"



St. Mary's Hospital Auxiliary, Madison

The Prayer Shawl Ministry is a program started and continued by the St. Mary's Hospital Auxiliary, in which volunteers knit or crochet prayer shawls and lap robes for patients or family members dealing with long-term or chronic medical issues.

Community Service Program "Mobile Blood Draw Cart"



Ripon Medical Center Associates, Ripon

Due to the brainchild of a phlebotomist at Ripon Medical Center (RMC) and the resources of the Ripon Medical Center Associates, patients now pull up and give blood for lab tests without ever getting out of their car. The service is designed for patients, mainly the elderly, whose trip to the laboratory can be difficult due to limited mobility or dementia.

2008 Honor Point Award Winners

Congratulations!



Lake Michigan District



North Central District



Southeastern District



West Central District



Lake Winnebago District



Northwestern District



Southern District



Western District

Best of the Best Award Given to Stan Gaynor



Stan Gaynor received Best of the Best Award from Patsy Pippin, chair.

Stan Gaynor, chief executive officer, Black River Memorial Hospital, Black River Falls, was awarded the Best of the Best Administrative Award at the Partners of WHA Convention at the Kalahari Resort in Wisconsin Dells in October.

Upon Stan's arrival at Black River Memorial Hospital in 1993, Stan and his wife, Cathy, have been dues paying members of the Partners organization. He regularly participates in Partners activities, especially fundraisers, from cleaning up following an event, to unloading merchandise for the annual garage sale, and performing at the variety show.

Stan received a Bachelor of Science degree in Health Care Administration at the University of Wisconsin



Patsy Pippin, Best of the Best chair; Diane Westbrook, president of Partners of WHA; and Cathy and Stan Gaynor, Best of the Best recipient, pose for the camera after he received his plaque.

- Eau Claire and a Master of Science degree in Management at Cardinal Stritch College in Milwaukee. Stan came to Black River Falls from Burnett Medical Center in Grantsburg, WI where he was a CEO, a position he held from 1980 to 1993. He currently serves on the WHA Board of Directors and is a past member of their executive committee. He also serves on the Shared Health Services Cooperation Board of Directors, La Crosse, and served as president and member of their executive committee. In addition, Stan served as chairman of the WHA Liability

Insurance Plan, Stevens Point, and a member of the WHA Financial Solutions Board of Directors.

The Partners of Black River Falls are proud to work each day with the overwhelming support of Stan Gaynor, stating, "To us, our CEO has been one of our best cheerleaders!"

Serving as chair of the Best of the Best Committee has been a rewarding experience for me and I'd like to thank my committee, Laura Baalrud, Chippewa Falls; Arnie Lee, Beloit; Jay Caine, Watertown; and Greg Britton, CEO Beloit, 2007



Only In America...

...do people order double cheeseburgers, large fries, and a diet coke.

...do we leave cars worth thousands of dollars in the driveway and put our useless junk in the garage.

...do we buy hot dogs in packages of ten and buns in packages of eight.

...do banks leave both doors open and then chain the pens to the counters.

...do drugstores make the sick walk all the way to the back of the store to get their prescriptions while healthy people can buy cigarettes at the front. Best of the Best recipient. Thanks also to Jennifer Frank, WHA liaison, and Marilyn McElligott, La Crosse, 2007 chair for all their help.

Patsy Pippin 2008 Best of the Best Chair

2009 Dates to Remember

March 16-18, 2009 April 1, 2009 April 2-9, 2009 April 25-29 September 23-25, 2009 WHA Convention October 6-8, 2009

Spring Board Meeting Advocacy Day **Spring District Meetings** AHA/SAL Meeting Partners of WHA Convention Madison Madison Various locations Washington, D.C. Lake Geneva Stevens Point

Future Convention Dates

Partners of WHA Convention 2010 October 12-14, 2010 KI Center, Green Bay

Partners of WHA Convention 2011 October 4-6, 2011 The Plaza, Eau Claire

Partners of WHA Convention 2012 October 8-10, 2012 Marriott Madison West, Madison

Community Health Education Report



Ronnie Olson

We had a great speaker at the convention, a senior nutritionist from the University of Wisconsin Hospital and Clinics, Donna L. Weihofen, RD, MS. Donna's main area of interest and expertise is the role of food and nutrition in the prevention and treatment of cancer. You can reach her at dweihofen@uwhealth.org or www.channel3000.com and click under recipes - Donna's Recipes.

We all want to improve heart health by lowering our cholesterol and blood pressure, boosting our immunity, and regulating digestion. That is why so many people are jumping on the functional food bandwagon.

Functional Foods for Health: 6 Top Nutrients

1. Calcium in Functional Foods

Instrumental in lowering high blood pressure, helping with regular heart beat, and building strong bones. Calcium is also a nutrient most of us aren't getting enough of. Some of the best ways to get calcium is through foods like milk, cheese, and yogurt; not everyone can tolerate dairy products. Calcium-rich foods include dark leafy greens, fortified orange juice, breads, waffles, and soy milk. Don't forget vitamin D, which is vital to calcium absorption. Adults over age 50 should consume about 1200 mg daily. Do not take this amount at one time; take 400 mg three times daily to prevent kidney stones from forming.

2. Fiber in Functional Foods

Most of you know that fiber aids in digestion, but keeping us regular is just the beginning. This powerhouse nutrient also helps fight disease, and may lower risk for heart disease, diabetes, cancer, and high cholesterol. Produce and whole grains are prime sources for heart-healthy fiber, while functional foods such as breads, cereals, and yogurts can fill the gap. Thirty (30) mg daily is the recommended daily amount to help fight disease and keep digestion humming.

3. Omega-3 Fatty Acids in Functional Foods

Omega-3 fatty acids not only raise good HDL cholesterol and lower bad LDL cholesterol, they may lower your risk of heart attack and strokes. At the supermarket, look for whole foods rich in omega-3 like salmon, walnuts, and flax, as well as functional foods such as omega-3-rich eggs, breads, milk, soy milk, and cereal.

4. Plant Sterols and Stanols in Functional Food

Because plant sterols reduce cholesterol in blood, they may also reduce your risk of coronary artery disease, a leading cause of death for Americans. If you have high cholesterol, look for plant sterols in margarine, fortified juices, and granola bars. Plant sterol is found naturally in nuts, legumes, fruits, vegetables, grains, and seeds.

5. Probiotics in Functional Foods

Probiotics are live microorganisms similar to the ones you've already got living inside your intestines. Still in the early stages, evidence suggests that probiotics may benefit those on antibiotics, with some bowel disorders, diarrhea, or certain infections. Yogurt is a well-known function food with probiotics, which can be found in juices and soy drinks.

6. Vitamin D in Functional Foods

Vitamin D is one of those nutrients that we don't get enough of. The best way to get Vitamin D is through 10 to 15 minutes of sunshine several times a week. You can find vitamin D in functional foods like, milk, yogurt, and fruit juices. Recommended dosage, for those 50-70 years in age, is 400 international units and 600 IU for people over 70, as older skin is less efficient at making this vitamin.

It is important to remember that functional foods and the nutrients in them won't improve your health if your diet is poor. This means following the basics of heart-healthy living—eating good foods like vegetables, fruits, and whole grains; getting plenty of exercise; and maintaining your weight. The healthy diet—that is up to you! (Article taken in part from: Web MD, 2008.)

List it.

Medicine

My

List

Don't risk it

www.safecarewisconsin.org

Carry the list.

Don't forget the medication reconciliation program, LIST IT. DON'T RISK IT!

It is with genuine pleasure that I thank Diane Westbrook for the opportunity to serve as CHE chair the past two years. I also want to thank all of the district and local CHE chairs for the excellent articles in your newsletters and presentations that you made to your local Partners organizations. Each and every one of you helped make my job so enjoyable.

Bonnie R. Olson, CHE Chair 715-834-1320 or 715-379-6797; Email: hatladyb@charter.net

Public Policy Education Report

Thank you, thank you, and thank you, for the opportunity to serve as the Partners of WHA Public Policy Chair for the past four years. It has



Sue Lynch

tour years. It has been my honor to represent this organization.

You...all of you, in one form or another, have really stepped up to the plate on the many issues we as an organization supported. With your help, our voices have been heard!

Please remember to VOTE on November 4. It is our God given right. We need to support the candidates who support us on the issues dealing with health care. Make this your priority and do what is right for America.

I would like to end with this quote: "The greatest leader is not necessarily the one who does the greatest things; he is the one who gets the people to do the greatest things." - former President Ronald Reagan.

God Bless all of you and thanks for the memories!

Sue Lynch, PPE Chair 608-792-5131 (cell) Email: kells52@aol.com

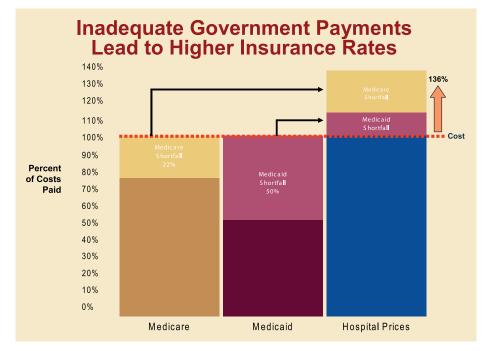


2009 Legislative Priority #1: Medicaid Underfunding

How you can help advocate for your hospitals!

The top advocacy priority of the Wisconsin Hospital Association (WHA) for years has been improving Wisconsin's woeful Medicaid reimbursement rates. In 2007, it is estimated that Medicaid paid Wisconsin hospitals just 50 percent of the actual cost of providing care to Medicaid patients. That's a total of \$635 million less than what it cost hospitals to provide that care. This cost shifting is a situation known as the "hidden health care tax" and every year it continues to get worse.

Fourteen years and counting is how long Wisconsin hospitals have gone without a Medicaid reimbursement rate increase, equaling almost \$3 BILLION dollars shifted onto you and me over the past decade. (See graph.) Worse yet, Wisconsin hospitals have some of the worst Medicaid payment levels in the nation.



It must stop.

For these reasons and many more, WHA will aggressively advocate on behalf of Wisconsin hospitals for its "fair share" of Medicaid funding when the Legislature returns to Madison in January 2009. WHA will work to gain bipartisan approval for appropriate Medicaid increases, including a soundly

crafted hospital assessment. We need your help! We will depend on the hospital volunteers across Wisconsin to tell their legislators to support "fair share payments for health care."

You can join us in this fight by:

- 1. Asking your legislators **every time you see them**, "What's *your* plan to provide hospitals with their fair share of Medicaid funding?"
- 2. Become a member of WHA's free Hospitals Education & Advocacy Team (HEAT). HEAT helps you know who, what, where, when, and how to positively influence your legislators on this priority issue. Contact Jenny Boese at <code>jboese@wha.org</code> or 608-268-1816 or join online at www.wha.org/speakUp/heatsignup.aspx.
- 3. Engage others you know into fighting on behalf of your community hospitals.
- 4. Watch for more education updates in the near future.

Around the State

Partners of Prairie du Chien Memorial Hospital, Prairie du Chien:

Chez Bon Amis means "house of good friends" and that is the new name of this Partner's coffee shop, which is etched in the glass door. Prairie du Chien was settled by French Canadians, so this adds a nice touch.

Lakeview Medical Center Auxilians, Rice Lake:

Recently this group had a "baby shower" at one of their meetings. They were asked to bring an unwrapped item of onesies, sleepers, baby wipes, lotion, shampoo, etc. which will be given to the OB Department covering the needs of some newborns who don't even have the basic items to leave the hospital.

St. Vincent Hospital Auxiliary, Green Bay:

Lila Cody, a longtime member, recently spent an afternoon on the South Lawn of the White House at the invitation of President George W. Bush. She was invited to represent St. Vincent to hear the President's remarks on volunteerism.

Calumet Medical Center Auxiliary, Chilton:

Remembrance Fund memorials are given periodically on behalf of the death of a family member or friend, but also for happy occasions such as a special birthday or anniversary. The family is notified of their contribution. These funds are used for scholarships.

Treasurer Soon to Bid Farewell

It is hard to believe that my four years as the treasurer of Partners of WHA is almost over. It has been a grand experience. I think doing this job disproves the old adage that you can't teach an old dog new tricks. I have learned so much along the way. I thank Partners for giving me the opportunity to serve.

I not only have improved my accounting skills, slight as they are, along the way but most importantly I have made some wonderful new friends. It has been an honor to serve with such fine board members. Thank you all for your loving support!

Now – treasurer stuff. All dues were paid on time again this year. That is so helpful to the treasurer. Please continue this fine practice.

In strategic planning, we wrote a paper on general information for local treasurers. Please go to the WHA Web site (www.wha.org/partners) and look for it on the Resource Center link.

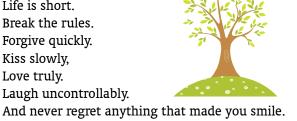
Download a copy for your treasurer. It may help in answering some questions you may have.

When the first of the year rolls around and I have turned the books over to the capable hands of Bonnie Olson, aka Hat lady, I will be deleting a lot of stuff from my computer's memory. Thank God the wonderful memories I have stored in my brain cannot be deleted with a few keystrokes. Again, my thanks to all.

Sue Plimpton State Treasurer of Partners of WHA

Life

Life is short. Break the rules. Forgive quickly. Kiss slowly, Love truly.



Reaching Out Deadlines

Issue February 2009 May 2009 August 2009 November 2009 Deadline Thur., January 15, 2009 Wed., April 15, 2009 Wed., July 15, 2009 Thur., October 15, 2009

Partners Reaching Out is published four times a year by Partners of Wisconsin Hospital Association, Inc. Visit the Partners Web site at www.wha.org. Direct questions or comments to:

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