

The Volunteer Partners newsletter is published three times a year to communicate information of interest and usefulness to volunteers and friends. We welcome all suggestions and comments. You may contact me at 715-225-3978 or email me at Jaci. Fuller@hshs.org Jaci Fuller, Volunteer Partners **Newsletter Coordinator.**

VOLUNTEER PARTNERS MISSION STATEMENT

In partnership with HSHS Sacred Heart Hospital, the Volunteer Partners will provide compassionate, supportive services for patients, their families and hospital staff; promote community awareness of the Hospital's mission; and raise funds for Hospital needs.

HSHS SACRED HEART HOSPITAL

VOLUNTEER Partners

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Dear Volunteer Partners,

The last time I was able to address you through the newsletter, we were in the beginning stages of navigating life during the pandemic. The month of May seems so long ago. We've been through so much since then.

I want to thank you for your patience and dedication to our ministry. Thank you for staying home to stop the spread of the COVID-19 virus. In the time you were

waiting in the wings to come back and support our mission, we had some tough challenges to navigate. But through it all we have kept our hearts on our patients and our minds on the future. We've started doing elective surgeries once more, and allowing patients' guests - limited to one - back in our hospitals. We know having a loved one at the bedside helps patients heal. We're doing this with safety at the forefront.

We've also started to bring YOU back - our wonderful volunteers. We know this can be an uneasy time. We understand you might not be ready to come back. And that's o.k. We're ready for you when you're ready. And please know that we're taking all precautions to make sure everyone in our hospitals is safe. Masks are provided to everyone who walks through our doors, hand sanitation stations remain available throughout the Hospital and our wonderful environmental services colleagues are working diligently to clean surfaces around the clock.

For those of you who have chosen to return - you may not be able to show your smiling faces behind the masks, but we know they're there! And we are so grateful to have you back.

Thank you for your dedication to our Hospital. You continue to reveal and embody Christ's healing love for all people through our high quality Franciscan health care ministry. Our Hospital continues to be a warm and welcoming place because of you. Thank you!

Warm Regards,

Sandy Anderson Interim President and CEO, HSHS Sacred Heart Hospital



A note from your President



Dear friends,

These are some of the words I would have shared with you at the installation this spring. This term of the Volunteer Partners Council surely isn't what anyone could have predicted a year ago.

We can't be together - unless we are at least 6 feet apart. Covid-19 prevents volunteers from doing our services, our wonderful gift shop was closed for months and then re-opened to staff only, and even though fundraisers were scheduled, we don't know if and how they will take place. We lost Mary, our anchor, which was a shocker, but

gained Brandy who is already doing a great job at both Sacred Heart and St. Joseph's! Change can be difficult, but also allows for a fresh start. We are forced to look at things a little/a lot differently.

I am following in the able footsteps of Steve, Bill, Sandy, Sharon, Jaci and many others. Thank you for the opportunity to serve as president during this unusual time. I will gladly represent Council at events and meetings - when they occur - in person or by "Zoom" - chair meetings, and work with you to the best of my ability. I'm thankful for my fellow Council members with their individual strengths, and all of you volunteers! Let's continue to do what we can for the good of HSHS Sacred Heart Hospital. Thank you!

Kathy Herfel, President (2020-2021) HSHS Sacred Heart Volunteer Partners

"Remember the past with gratitude. Live the present with enthusiasm. Look forward to the future with confidence." - St. John Paul II

VOLUNTEERING - What's in it for you?

- Personal satisfaction
- Flexible working arrangements
- Assisting people of all ages
- Making new friends
- Learning new skills
- Filling a community need

GIVING THE GIFT OF YOURSELF
Your Time,
Your Talents,
And Your Presence.

VOLUNTEER PARTNERS



Volunteer Services Manager Notes...

I am excited to sit down and write this report for you all. It makes what has been happening seem like we are finally taking steps forward and slowly bringing a little "normalcy" back. The Hospital, including the volunteer program, will never be back to where we were before COVID but I am anxious to see where this journey will take us. It is almost like starting a new program altogether.

I have requested help from volunteers for a new role, First Impression and Wayfinding Volunteer. These volunteers were requested to assist the ER and Radiology entrance screening colleagues with escorting, answering questions, delivering flowers and gifts and anything else that may come up. With a response from 8 volunteers, I am looking for more to fill open shifts, so if you find that you are ready to come back, we would love to have you. At this time, the Information Desk role is on hold since we do not have the front entrance doors unlocked. Starting in September we are bringing back volunteers for the Family Waiting Center. The Gift Shop volunteers are going to be starting soon as well, so there's lots of exciting news going forward. If you are interested in coming back in some sort of volunteer role and I haven't reached out to you, please give me a call and we can find a role that would be the best fit for you. Keep an eye out for some new roles that may be coming up!

COVID has surely changed the way in which we all go through our everyday lives. These times are challenging, but staying positive will only keep you moving forward. I am excited to meet most of you as you return and anticipating good things to come!

Brandy Sikora, Manager of Volunteer Services



Don't say you're not important
It simply isn't true.
The fact that you were born
Is proof that God has a plan for you.

The path may seem unclear right now,
But one day you will see,
That all that came before,
Was truly meant to be.

God wrote the book that is your life, That's all you need to know. Each day that you are living Was written long ago.

God only writes best sellers, So, be proud of who you are. Your character is important In this book you are the "Star."

Enjoy the novel as it reads, It will stand throughout the ages, Savor each chapter as you go, Taking time to turn the pages.

~Wanda Mitchell

Gift Shop News



GIFT SHOP NEWS

It is hard to believe summer is slowly coming to an end but as we transition to the cooler months, the anticipation and excitement for fall and Christmas merchandise is hanging in the air. Mark your calendars for the Holiday Open House set for November 2 - 6.

I am hoping restrictions will be lifted more so that the community can enjoy this as well but at least we can bring joy to the colleagues and volunteers.



We were able to open back up June 1 with hours only being Monday, Wednesday and Friday from 10:00 a.m. - 2 p.m. and sales were better than expected. The colleagues were excited to come in for some retail therapy and they were very appreciative. Jen is back as of August 18 and in September the hours of the Gift Shop will be back to full time and we are all looking forward to it.

Brandy Sikora, Manager of Volunteer Services

Welcome back, Fen!

Board Updates



A TIME TO REMEMBER

The Volunteer Partners wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers, who will be honored in the TAG (Tuition Assistance Grant) Program: Frances Backe, Lucille Tomjanovich, Sally LaRose, Arlene Gruber, Virginia Turner, Clayona Walter, Teresa Kunferman, Alice Drinkman, Carolyn Johnson, Lois Schultz, Dorothy Christianson and Lori Baltes.

Our prayers and sympathy to the following volunteer on the loss of a loved one: Mary Thiesen

WE REMEMBER THEM

At the rising of the sun and its going down,

We remember them

At the blowing of the wind and in the chill of winter, We remember them.

At the opening of the buds and in the rebirth of spring, We remember them.

At the rustling of the leaves and in the beauty of autumn, We remember them.

At the beginning of the year and when it ends, We remember them.

As long as we live, they too will live;

For they are now a part of us as We remember them.

When we are weary and in need of strength,

We remember them.

When we are lost and sick at heart,

We remember them.

When we have decisions that are difficult to make,

We remember them.

When we have achievements that are based on theirs,

We remember them.

As long as we live, they too will live;

For they are now a part of us as We remember them.

(Author Unknown)

A GOOD-BYE TO MARY PENGRA

We did not have the chance to say good-bye in person but our thoughts are with you as your journey in life continues.



From The Volunteers of HSHS Sacred Heart Hospital

A GOOD-BYE

Mary, here's to you
A good-bye we have to say.
We will miss your smiles
And greetings every day.
You did your job
To keep us on track
To do the volunteer work
- Now that's a fact.
We now wish you the best,
May you enjoy every day.
Live life to the fullest
With God's Blessings along the way.

-by Jaci Fuller (8/2020)

The following is a beautiful reflection offered by the Hospital Sisters Health System which Mary wanted to share with the volunteers:

Ever-present God, you are the giver of all life, and you know what we need even before we ask. During this time of uncertainty and precaution, let your spirit of wholeness and health fall fresh upon your people. Sustain all health care providers and first responders as they care for those who are ill. Give wisdom and insight to researchers who seek medical solutions for this virus. Provide for those families, businesses and institutions that are financially impacted during this time of caution. Give comfort to those who are guarantined or isolated. Give courage to college and school administrators, educators, students and families as they adapt to this new reality. And call anew your church to love both you and our neighbors in new and faithful ways in the coming weeks. We trust and know that you hear our prayer, and will provide, because of your self-giving love in Jesus. It is in His name that we pray. Amen

TAG (TUITION ASSISTANCE PROGRAM)

The Volunteer Partners are pleased to announce that \$1,000 Tuition Assistance Grants will be awarded next year to three colleagues or volunteers at Sacred Heart Hospital, St. Joseph's Hospital or L. E. Phillips-Libertas Treatment Center who will be taking classes in 2021 toward a degree in the healthcare field. The Partners are happy to support those colleagues and volunteers who are furthering their education so they may further carry out the Hospitals' mission of providing high-quality Franciscan healthcare.

In early December, application forms and further information about the grants will be available online and in the Volunteer Offices at the Hospitals. The deadline for submitting the applications will be January 31, 2021. We encourage all eligible colleagues and volunteers to apply for these grants, especially considering the added financial challenges you may be experiencing because of the pandemic. The determination of the financial need of each of the candidates, along with their interviews, will be of special importance in selecting the recipients of the grants.

For more information, please contact Brandy Sikora, Manager of Volunteer Services, at 715-717-7439 or at brandalee.sikora@hshs.org

Steve Werner, TAG Committee Chair

PUBLIC POLICY & EDUCATION

With the presence made by COVID-19 in early 2020, much has been laid in place in an attempt to control and ultimately develop a disease resistant vaccine. In this critical "in-between time", initiatives by WHA and our State have been rolled out. One initiative, Emergency Order #16, issued on March 12, 2020, related to Health Care Providers and the Department of Safety and Professional Services Credentialing, stating that "any health care provider with a valid and current license issued by another state may practice under that license and within the scope of that license in Wisconsin without first obtaining a temporary or permanent license from the Department of Safety and Professional Services, provided they meet certain conditions."

Another initiative has come from WHA and its work with the Telemedicine Work Group.

In a letter from WHA President & CEO, Eric Borgerding to the Wisconsin congressional delegation, he stated the strong support from WHA for Congress and the US Department of Health and Human Services in working to extend the access patients have to their healthcare professionals via telehealth that occurs today as a result of flexibilities granted under the federal emergency declarations and other HHS Authority. Over the past four years, WHA has worked with this group to explore how telehealth can improve access, enhance outcomes and reduce costs in health care.

Following is a short list of those considerations:

1) Removing site and geographic restrictions has allowed for the unleashed potential to reach patients in their own homes. 2) Service Codes have been expanded by the Center for Medicare and Medicaid Services (CMS) to expand the range and scale of "billable services". 3) Likewise, CMS has expanded the list of telehealth providers to include speech, physical and occupational therapists. 4) Continued patient access to providers in rural health clinics and Federally Qualified Health Centers in rural and underserved communities. 5) Maintain the same pay-out rate for telehealth services as in-person services. Finally, WHA encourages Congress and HHS to work with commercial health insurers to continue to cover the same telehealth services after the Public Health Emergency, (PHE) expires.

Telehealth in Rural America: Telemedicine use has more than doubled across the US in the last three months. Many stakeholders, including the Centers for Medicare & Medicaid Services (CMS), Administrator, Seema Verma have noted. "I can't imagine going back". In the June 11, 2020 Valued Voice she referenced regarding COVID-19 telemedicine visits increased from 12,000 per week to more than one million since CMS expanded Medicare flexibilities. While it is apparent that Telemedicine offers considerable promise in rural communities, its effectiveness is in question. In the recent past and to some degree currently, rural Americans have faced significant barriers limiting access to health care. Individuals in rural areas are more likely to be unemployed, low-income, with roughly 25% covered by Medicaid. Geographic concerns loom large due in part to the closure of more than 120 rural hospitals in the US over the last ten years and 19 in 2019. Geographic distance, lack of public transportation, and shortage of providers have added significant barriers. Prior to the Pandemic, all state Medicaid programs paid for some type of telehealth services but there was and continues to be variation in how telehealth is defined, implemented and regulated. In response to COVID-19 most Medicaid programs expanded access to telehealth for beneficiaries through emergency policies around Audio Only services and allowing home access for telemedicine services. The Centers for Medicare and Medicaid Services (CMS) issued guidance reinforcing state Medicaid programs' flexibility to increase telehealth services. That guidance eliminates the need for federal approval for states to reimburse telehealth services at the same rate as face-to face services.

Roadblocks and challenges exist for continuing effectiveness and use of Telemedicine.

While it is early to assess the recent telehealth policy changes, data suggest a substantial increase in uptake by providers, and the majority of states have implemented policies that increase access and payment for telehealth services. So, where lays the Concern for continued growth and application for this Innovation? "Access to Broadband Services." The CARES Act included \$200 million to increase

The CARES Act included \$200 million to increase telehealth access and the Federal Communication Commission announced over \$20 billion in funding to broadband access in rural communities.

As stated in the June 30, 2020 edition of Wisconsin State Farmer, the US Department of Agriculture recently announced its investment of \$86 million for getting broadband into rural areas. Currently 6% of Americans have no broadband access and 30% don't subscribe to internet services due to the cost. In Wisconsin, roughly 9% of our population lacks access compared to 7% nationally. This shortfall continues to be in the news with the Wisconsin Public Services Commission announcing in late March the award of grants to 44 companies to expand access in rural Wisconsin. \$45 million will be awarded over a two year period.

In the days and weeks ahead, we all should be mindful of requests from WHA to respond to any continuing actions requested from HEAT on the above topics. Through that medium, our collective voices will be heard by those in our State Assembly and by those in the U.S. Congress.

In the meantime, let's all be non-political as we live our daily lives in staying safe and in being respectful to those around us.

Bill McCullough, Partners of WHA State PPE Chair

COMMUNITY HEALTH EDUCATION HOMELESSNESS IN WISCONSIN

Wisconsin experienced 4,538 homeless people on any given day based on January 2019 data, which included 592 families, 359 veterans, 200 young adults between ages of 18 and 24 and 533 chronic homeless. Annual data collection is performed and reported through Wisconsin Homeless Management Information System. The data is based in real time from emergency shelters, transitional housing, supportive housing, and on the street interactions.

Homelessness is divided into four main categories as follows: 1) literally homeless (resides in place not meant for habitation), 2) homeless for at least one year with contributing factors of mental and physical disability and substance abuse 3) imminent risk of homelessness based on losing housing 4) fleeing domestic violence/runaways and homelessness under other federal statutes.

The Continuum of Care (CoC) was established in states with a goal to reduce and end homelessness. This body coordinates funding and housing to meet this goal.

HOMELESSNESS IN EAU CLAIRE

Because the Wisconsin Homeless Management Information System does not report homelessness by city/town, specific Eau Claire data was not obtained. Mike Henry, leader of the Chippewa Valley Street Ministry, who helps locate homeless, has stated, "Most nights, especially when weather is bad, the shelters in Eau Claire are full."

Sojourner House (houses 30 men and 8 women), The Beacon House (houses 6 families), Western Dairyland's Housing First Program and its homeless shelter space and Hope Gospel Mission shelters are typically filled. During the course of a school year approximately 100 children and the families in Eau Claire school district are homeless. A number of people "couch surf" - a term used for those who stay in others' homes, or who sleep in their vehicles, in tents, or elsewhere outdoors.

To address homelessness, a coalition composed of local housing, public health, human services and law enforcement agencies and others, including non-profits that work with homeless people, began a new approach. The endeavor, dubbed Eau Claire Spirit, aims to combine existing resources and find new ones in ways not attempted previously. Hub is one of these resources located in downtown Eau Claire. It provides case management services to connect individuals with resources so they can move to a stable living situation; eviction prevention by paying one month rent or mortgage, if individual can pay forward; and motel vouchers and gas cards. Help for homelessness is available by contacting the available resources.

Catherine Barkovich, Community Health Education Chair

FINANCIAL REPORT

The Volunteer Partners had an income of \$28,311.50 for the 2019-2020 fiscal year. Of this, \$24,555.00 came from Love-Lights donations and \$3,756.50 from donations and fundraisers. We were able to donate \$22,220.00 to the Healing Place, \$100 to the New Year's baby gift, \$3,000 for TAG scholarships, \$1,325.90 for statue repair and a bike rack, and \$6,318.74 was spent on dues, supplies and miscellaneous expenses. This left us with a balance on June 30, 2020 of \$22,952.68.

Mary Ryberg, Treasurer



Upcoming Events

LOVE-LIGHTS

Summer is flying by and yes, Love-Lights are just around the corner. We are looking forward to continuing our Love-Lights Fundraiser. Planning will begin soon and by mid-October information will be mailed out. Donations will be accepted via mail and on the website. With COVID-19 laws in place, the ceremony may look different this year. However, we will continue to honor our loved ones. We look forward to your generosity and another successful year.

Sandy Gobler, Chair

\$7 JEWELRY SALE

The ever popular \$7 Jewelry & Gift Sale is back! Do your Christmas (not too early to think about it!) and gift shopping on September 24 & 25. Come early and come again for this special sale. All proceeds benefit the Hospital. There will also be prizes given each day.

LINEN SALE

A virtual Linen Sale will be held this fall - dates to be announced. As usual, quality items will be offered. Watch for more information regarding dates and ordering. All proceeds benefit the Hospital.

GIFT SHOP OPEN HOUSE

You won't want to miss this ever popular Gift Shop Open House! Dates are November 2 - 6, 2020. As usual, there will be beautiful gifts, purses, clothing and something for everyone! Watch for more information.

DISTRICT MEETING

The Volunteer Partners of WHA West Central District Spring 2021 meeting will be hosted by the Volunteer Partners of HSHS Sacred Heart Hospital. The date, program and details will be announced at a later date. All volunteers of Sacred Heart Hospital are members of the Partners of WHA and the West Central District. The Partners of WHA website has more information regarding the organization. Volunteers are needed on the local, district and State level, so get involved!

HISTORICAL NOTES

WHO WE ARE

The following is a continuing article from Jan Molaska, President of the Partners of WHA. The Spring/Summer 2020 issue explained the organization's make-up.

HISTORY: In 1951 the Board of Trustees of the Wisconsin Hospital Association (WHA) appointed a committee of three women to study the need for a Wisconsin Hospital Association Auxiliaries Association (WHAA). During the year, questionnaires were sent to ask hospitals to ascertain the number of existing auxiliaries, the various projects and programs involving volunteers, and which hospitals were considering starting such organizations. There were 81 replies. Of these, 43 auxiliaries reported programs and volunteer services. There were 16 requests for assistance, either in organizing or with some particular project.

In 1953, hospital association membership for auxiliaries became a reality, with membership limited to those auxiliaries whose hospitals qualified for membership in the state group (WHA).

In 1954, the Board of Trustees of WHA voted to accept WHAA as a committee within the framework of the WHA - a concept that would lay the foundation for the WHA/WHAA relationship that exists today.

In 1962, a Constitution and Bylaws for WHAA were compiled and voted into existence. Local auxiliaries began to actively promote health care careers and sought aid and expertise from the parent organization - WHA. During the years to follow, WHAA became interested in legislative issues concerning the health care industry and urged local auxiliaries to adopt the study of these issues as an integral part of ongoing programming. WHAA encouraged local auxiliaries to establish scholarships for students pursuing a career in health care.

1972 was marked by the development of the first leadership manual. Over the years, WHAA has grown and developed into a strong service organization and maintains an active liaison with WHA with which it shares common goals.

In 1983, the membership of WHAA voted to become a non-profit corporation to be subsequently referred to as the Wisconsin Hospital Association Auxiliaries, Incorporated (WHAAI). In March, 1996, in an effort to reflect the ever-changing broad based needs of state-wide health care providers, name changes for the organization occurred. WHA became Wisconsin Health and Hospital Association. In 2002, the name was changed back to WHA. In 2003, Wisconsin Hospital Association Auxiliaries, Inc. changed its name to Partners of Wisconsin Hospital Association, Inc. (Partners of WHA, Inc.) which remains the name to this day.

Since 1993, Partners of WHA have instituted three awards.

*In 1993, the Honor Points Award was first presented. This award is presented each year at the annual convention to organizations that fulfill specific requirements.

*In 1994, the Best of the Best Award was begun. This award is presented each year to an onsite administrator who has demonstrated exemplary support of the local Partners in their facility.
*In 2003, the WAVE awards, "Wisconsin Award for Volunteer Excellence" were presented for the first time. There are four categories: Community Service, Fundraising, In-Service, and Community Outreach and/or Collaboration.

VOLUNTEER PARTNERS

Historical Notes continued

STATE PARTNERS OF WHA BOARD: The State Partners of WHA Executive Board is composed of the four officers (president, president elect, secretary and treasurer), the seven district chairs, chairpersons of the following committees: Community Health Education, Public Policy Education, Strategic Planning and Bylaws, the immediate Past President, a Parliamentarian and additional committee members appointed by the President. The Partners of WHA is governed by a set of Bylaws which have been adopted by and can be amended by a vote of voting delegates at the annual meeting.

Every two years the Board adopts a health issue to focus on. This becomes the project of the Community Health Education (CHE) Chair to research and provide information and resources to the districts and local CHE representatives. The Public Policy Education (PPE) Chair works with WHA personnel to keep everyone informed on legislative issues that affect healthcare.

DISTRICTS: The statewide Partners of WHA organization is divided into 7 districts. The districts and the number of local hospitals they represent include: Lakes (9 hospitals), North Central (10 hospitals), Northwestern (6 hospitals), Southeastern (7 hospitals), Southern (7 hospitals), West Central (6 hospitals) and Western (9 hospitals). Local organizations operate by the policies that their members establish.

Each district has a District Chair and a board consisting of a Secretary, Treasurer, Community Health Education Chair (CHE) and a Public Policy Education chair (PPE). These district officers are elected by members of their district organizations.

District meetings are held in the spring and fall. At the spring meeting, members of the State Board travel to each of the districts to participate in the meetings, listen to concerns and needs within the districts and share information and ideas on what is happening around the State. These meetings provide the opportunity to network with other volunteers, share ideas and receive updates on health concerns and issues at the local, state and federal level.

From this snapshot, it is easy to recognize the long and important history of Partners of Wisconsin Hospitals. Our members continue to greatly impact the local hospitals, communities and at the State and Federal levels. We have accomplished a great deal over the past 60 years but there is much more to be done to assure that quality healthcare continues.

STATEWIDE CONVENTION*: A state-wide convention is held yearly to bring members of all partners groups together for educational workshops, to hear from a panel of legislators and hospital administrators on current healthcare issues, to acknowledge and celebrate award winners, share information and network with other volunteers.

Jan Molaska, President, Partners of WWHA

* The 2020 state-wide convention was cancelled due to the COVID-19. The 2021 convention will be held on Oct. 5 - 7 at the Marriott, Madison. In 2022 the state-wide convention will be October 4 - 6, at the Chula Vista Resort, Wisconsin Dells. The 2023 convention will be held at the Holiday Inn, Stevens Point October 3 - 5. West Central District will be in charge of the 2023 convention.

NOTE: All volunteers of HSHS Sacred Heart Hospital are members of the Partners of WHA State organization.

HAPPY



SEPTEMBER

09/07 Mark Hediger
09/11 Ruth Crouse
09/13 Courtney Grieser
09/14 Deb Stanke
09/18 Phyllis Pecor
09/19 Roxanne Miescke
09/22 Tom Zimbauer
09/22 Marie Vandenbark
09/23 Janie Julson
09/23 Sandy Hart
09/25 Eric Weinberger
09/28 Sharon Thobaben
09/29 Steve Lange

OCTOBER

10/10 Lynnda Jankowski
10/11 Dennis Lackey
10/13 John Snyder
10/15 Ceil Marshall
10/16 Judy LaFave
10/18 Deb Ridenour
10/21 Sandy Gobler
10/25 Paul Vanderheiden
10/29 Mary Ann Bowman
10/31 Theresa Blaskowski

NOVEMBER

11/01 Josiah Lee 11/09 Sharron Green 11/12 Jennifer von Klein 11/14 Ashley Peterson 11/15 Kitty Pille 11/17 Chuck Rumpel 11/19 Alice Meunier 11/21 Cathy Vanderheiden 11/26 Marianne McElroy

DECEMBER

12/05 Diane Parr
12/09 Joyce Playter
12/12 Robert Green
12/14 Jennifer Lashley
12/16 Carole Klinke
12/16 Lee Anna Rasar
12/17 James Walker
12/19 Margaret Berg
12/21 Kailee Pomasl
12/22 Carol Lange-Gassert
12/29 Pat King
12/30 Luanne Foiles
12/31 Kyle Posselt

VOLUNTEERS

You're always special
And you should know today
That you are wished the nicest things
That life can bring your way.
Like warm and loving wishes
And happiness and cheer,
And everything you need to start
Another happy year!

HAPPY BIRTHDAY TO ALL OUR VOLUNTEERS!

JULY 1, 2020 - JUNE 30, 2021 COUNCIL MEMBERS

The following volunteers are serving on the 2021 Council for the Volunteer Partners:

President - Kathy Herfel

President-elect - Carol Dittmar

Immediate Past President - Steve Werner

(PPE Co- Chair)

Secretary - Mark Richter (PPE Chair)

Treasurer - Mary Ryberg

CHE Chair - Mary Ann Bowman

CHE Co-Chair - Cathy Barkovich

Council Member - Sharon Stearns

Council Member - Sandy Gobler

Council Member - Judy Peak

Madison

Council Member - Bill McCullough

DATES TO REMEMBER

Date Event Location

Sept. 24 & 25 \$7 Jewelry & Gift Sale Bishop/Treacy Halls

TBA Linen Sale Virtual

Nov. 2 - 6 Gift Shop Open House Gift Shop

Dec. 6 Love-Lights Ceremony Chapel

Feb. (TBA) Pizza Ranch Fundraiser Pizza Ranch

April 18 - 24 National Volunteer Week

April (TBA) Partners of WHA West Central District Meeting

Advocacy Day

April (TBA) Advance Directives Seminar

(TBA: To Be Announced)

March (TBA)

VOLUNTEER PARTNERS COUNCIL MEETING DATES

September 28, 2020 October 26, 2020 November 23, 2020 January 25, 2021 March 22, 2021 April 26, 2021 June 28, 2021

THANK YOU

Thank you to all who contributed articles and suggestions for the newsletter. We hope you find this issue interesting and informative. A special thank you to Steve Werner and Brandy Sikora for their guidance and contributions. We welcome all ideas! If you have questions or ideas, please contact me.

Jaci Fuller, Newsletter Coordinator

FLU SEASON

The flu season will soon be here. All colleagues and active volunteers should be vaccinated to reduce the risk of influenza disease and transmission. In the face of a pandemic, it has perhaps never been more critical to protect yourself and others around you with the annual flu vaccination. More information will be given as it becomes available.

CONGRATULATIONS TO THE FOLLOWING VOLUNTEERS WHO CELEBRATED MILESTONE YEARS!



Kitty Pille has volunteered for 25 years at Sacred Heart Hospital, where she has had a strong connection. Her first position was in the Surgical Lounge on second floor and then she volunteered at the Information Desk. Kitty's fondest memories are when Monsignor Klimek was Chaplain for the Hospital.



Richard Hazelton, a volunteer for 20 years, was the first male president of the Volunteer Partners Board of Directors and served two terms in that position. One of his positions as a volunteer at Sacred Heart Hospital was as a Transporter. Prior to moving to Eau Claire, Richard volunteered at the local hospital in Kenosha.



Diane Richards has volunteered at Sacred Heart Hospital for 20 years. She began volunteering as she lived close to the Hospital and she was good at paper work. Diane has been a valuable office volunteer, willing to do anything asked of her, including using the copy machine (which she enjoys), putting packets together, marking magazines, and other clerical duties.

