

News & Views

Volunteers in Partnership with All Saints

Membership Information Winter 2016

From the President



Hello Fellow Volunteers!
It was wonderful seeing so many of you at the Recognition Luncheon. I hope everyone had a great time. I know I did.

With the Thanksgiving and Christmas holidays around the corner, our minds will be on the parties to attend, dinners to prepare and the gifts that will be needed to be wrapped. It is the season to be thankful for all of our blessings, and also the time to think about those less fortunate than ourselves.

I hope we can all take a few moments out of our schedules to think of how we can help those in need by donating food, clothing, or toys for the children.

We volunteer our time to make a difference in peoples' lives. I hope we can all take an extra five or ten minutes to go above and beyond so we can put a smile on a child's face and make the day a little bit brighter for those in need of assistance.

Until next time, have a safe and wonderful holiday season. Take care. Hopefully we can make it a New Year's resolution to keep the Christmas spirit alive throughout the whole year.

*Linda Adcock
VIP President*

2016 Compliance: In-Service and Flu Vaccine

All on-site WFH-All Saints volunteers need to complete a training review in 2016. THANK YOU to those of you who have completed your training already. If you have not yet, a mailing with a self-study packet was sent directly to your home to return by November 11th. If you have not yet, please complete this document and return it to the 3807 Spring St. Volunteer office as soon as possible.

The Flu vaccine is also an annual requirement. If you did not yet comply, a mailing was sent to your home with instructions for making an appointment to get the vaccine at All Saints free of charge, or supply documentation of having gotten it elsewhere. Please take care of this requirement as soon as possible to stay in "good standing" as a volunteer.

*Nat Cycenas
Volunteer/Volunteer Chair*

Newsletter Contributors

Jan Abrahamson	Nat Cycenas
Linda Adcock	Sandy Wahl
Jeanne Anderson	Pat Wolff
Cindy Clemens	

Membership Information (continued)

Scholarships

Please help us get the word out about these scholarship opportunities to your friends and family who qualify. Applications are due **Monday, JANUARY 9, 2017 (or POST MARKED 01/09/2017)** to be considered.

Application forms may be obtained by calling the volunteer office at 687-8070, or emailing Volunteer Services Assistant Carole Albertini at carole.albertini@wfhc.org. High school counselors will also have the M. E. Hamilton applications.

Mary E. Hamilton Memorial Scholarship, \$6000 over four years

- 2017 graduate of a Racine County high school
- B grade point average or better
- Enrolled in a college or university in a health related field
- Immediate family members or officers of Ascension-All Saints are not eligible

Associate Professional Development Scholarship(s), number to be determined by scholarship committee

- Employed at All Saints for at least one year and worked at least an average of 20 hours per week
- Courses are being taken from an accredited institution
- Courses are to be enrichment in nursing, or leading to a degree in nursing
- Demonstrates involvement in All Saints Healthcare and community activities

- Demonstrates compliance with time and attendance and other hospital policies, procedures, and standards
- Included with the scholarship application is a letter of recommendation from a staff supervisor
- Requires at least one year of employment at All Saints after scholarship money is awarded

*Jan Abrahamson
Scholarship Chair*

Note To Fund-Raiser Volunteers

We still need to have a volunteer presence at all of our fund-raisers, even though there are no more payroll deduction purchases to process. The hours log binder for the sale may not be at the sale immediately upon opening, but, it will be at the sale before the end of the first day's first shift and then stay at the sale until the sale's conclusion so that all volunteers can initial their attendance for their service hours. Please feel free to bring something with you to pass the time when you work a sale; a book, magazine, knitting, crossword or other puzzles, your laptop or tablet. The nearest ATM machine is located:

- **at Spring Street** in the vending area alcove just before the cafeteria
- **at Wisconsin Avenue**: in the vending area alcove across from the three elevators in the main first floor hallway

Volunteer Service Awards

VIP September Recognition Luncheon

100 Hours

Seated L to R:

Arik Schall,
Anfernee Cade,
Diane Andersen,
Richard Biank,
Judy Linstroth,
Kathy Darland

Standing L to

R: Frank

Cerutti, Penny
Hairapetian,

Judy Madsen, Lois Mallach, Cheryl L. Miller, Judy Ruud, Pat Speka, Lynn Urban

Not pictured: Cathy Allison, Janet Bauman, Pam Cremer, Laurel Freimuth, Emily Garcia, Edna Graves,
Dennis Jardina, Karen Landry, Donna Nielsen, Jim Walborn, Bridget Weitkuhn



500 Hours **L to R:** Carol Eberhardy, Rose Frey, Kim Langston, Joe Povkovich, Barb Smith, Bonnie

Wunsch **Not pictured:** Doris Hunter, Carole Kupper, Sr. Jaye Nelson, Julia Scantling, Sheila Wroblewski



1000 Hours **Seated L to R:** Nikki Frederiksen, Jan Abrahamson, Shirley Foster, Rolene Gaede, Dolores

Hermansen, Sharon Nicikowski, Jerry Merrill **Standing L to R:** Joanne Robertson, Terry Smith

Not pictured: Scott Ginkowski



2000 Hours L to R: Elaine Beres, Carol Kemen, Linda Miritz, Not pictured: Lois Jensen

3000 Hours L to R: Barb Roskres, Linda Adcock

4000 Hours Not pictured: Barb Gedemer, Judy Grebetz



"Retirees" pictured with VIP President Linda Adcock and Ascension-All Saints President Susan Boland

L to R: (Linda Adcock), Jean Harmon, Gladys Penczykowski, Jeanne Peterson, Chuck Harmon, Celeste Trentadue, (Susan Boland), Arlene Fell



5000 Hours L to R: Mary Lou Redmon, Celeste Trentadue;
6000 Hours L to R: Marilyn Thygeson, Pat Vining

Picture Pick Up From September 2016

VIP Recognition Luncheon

Volunteers can pick up their individual award picture from Sandy Wahl or she can mail them to you. Please call her at 687-4292 by December 15th if you would like your picture.



L to R: 9000 Hours Nat Cycenas;
8000 Hours Ann Scantling;

Volunteers
our shining
STARS

Membership Information (continued)

NEW V.I.P. VOLUNTEERS

A warm welcome to our newest Volunteers !



Jim Gosline
Behavioral Health



Diane Lee
Special Projects



Nancy Clausen
SS – Gift Shop



Eileen Kamakian
Cancer Ctr. Reception



Katie DeGroot
Special Projects



Tammy Mendoza
Special Projects



Carol Kessler
Recreation Committee



Diane Higginbottom
Cancer Ctr. Reception



Carie Pomerin
Little Saints Childcare



Bianca Ruffalo
Comfort Cart

Membership Information (continued)

VIP Spotlight – Mary Carls

The Volunteers in Partnership with Ascension-All



Saints Hospital, is pleased to highlight Mary Carls as this issue's spotlight volunteer. Mary has

worked in the Cancer Center for the last 12 years. Mary retired from Wheaton Franciscan Healthcare – All Saints in October 2004 after 18 years as a medical transcriptionist. Mary wanted to continue to be a part of Wheaton so she began the process of being a volunteer. However, two weeks after her retirement, Mary was diagnosed with breast cancer. During the treatment stage, Karrie Petersen, an oncology nurse encouraged her to be a volunteer in the Cancer Center. Mary saw how upbeat the staff was, and how they offered hope to all of the patients. As time went on, Mary saw the compassion and dedication of the staff, and thought “why not”? It would be an honor to be part of the department that, she felt, saved her life. Mary volunteers her time on Tuesdays, doing clerical work, new patient charts, mail runs, and anything that is needed to keep the department running as efficiently as possible.

During the year of construction of the new center, Mary was so impressed with how Diane Chernouski, the Oncology Supervisor and the staff accepted and adapted to the changes that took place. Mary indicates that our Cancer Center is the best and there is no reason to go out of town for treatment, especially now with its new state-of-the-art updates along with the beautiful new facilities!

Mary has been married to her high school sweetheart (Ron) for the past 56 years. They have four children, Tom (Cory Ann) of St. Francis, Tam (Gary) Shortess of Kaukauna, Tim (Franca) of Racine and Trish (Darrell) Howard of Oak Creek, along with nine grandchildren. Since retirement, Mary and Ron have taken care of their three youngest grandchildren from birth to school, along with providing occasional care and “taxi service” for the other grandchildren 😊.

Mary's hobbies include biking, camping, baking and walking. Mary and her husband have enjoyed square dancing for almost 50 years saying they have lots of fun and laughs.

Thank you Mary for all of your hard work and dedication to the Ascension Team!

*Linda Adcock
Publicity Chair*

Holiday Schedules



Don't forget, we fully expect you to enjoy your holidays with friends and family at home. You do NOT need to volunteer on the coming Thanksgiving and Christmas Holidays; or any other holidays during the year for that matter. Thanks and **Happy Holidays!**

VIP Fundraisers

Gift Shop News

Happy Holidays!

Enjoy a **30% discount** on one item in the Spring Street or Wisconsin Avenue Gift Shop

Clip and bring this coupon with you

Excludes: balloons, candy, cards, flowers, magazines and already reduced merchandise.

Redeemed by: _____
Offer expires December 31, 2016

Warm winter greetings!

We hope this holiday season finds you happy and healthy. We sure had a fun year in the gift shops and hope you did as well!

The winter season is our favorite time of the year at the gift shops. We begin with our ever popular Holiday Open House Sale in November. Staff and visitors alike are always anxious to see our new holiday décor and gift items. Both shops feature unique gifts for everyone on your list, and accessories for those special holiday occasions.

December brings us the excitement of the “12 Days of Christmas Savings” sale beginning December 12th at both shops. Each day we will be featuring an item at each shop at a great discount.

Look for more information and dates in your “Topic of the Month”.

I wish you lots of joy and warmth this holiday season. You are so important to us, and we are blessed to have you – thank you for volunteering!

The gift shops are a wonderful place to meet new people, make new friends and have some fun! Join the VIP Gift Shop Team!

Pat Wolff
Gift Shop Manager

Ways and Means

We’re looking ahead to a new year and new opportunities for volunteers to help at some of our “tried and true” vendor sales. Our vendors give a portion of their profit to VIP which in turn gives those funds to requested special projects. Your help does make a difference, please call to give of your time.

Scrub Sale
January 16, 17 Spring Street

Nutman Sale
February 6, 7 Wisconsin Ave
February 7 Medical Group Conference Room
February 6-10 Spring Street

Linen Sale
March 13 Wisconsin Ave

Scrub & Linen Sale
March 13, 14 Spring Street

Book Sale
April 3-7 Spring Street
April 10-12 Wisconsin Ave

If you see a certain sale or time that you would like to volunteer, please call me at: 886-1311. Your help is very much appreciated.

Jeanne Anderson
Ways and Means Chair

Volunteer Opportunities

Many volunteer opportunities exist at Wheaton Franciscan Healthcare – All Saints.

If you are interested in any of the volunteer opportunities listed here please contact **Sandy Wahl, Volunteer Coordinator, at 687-4292** or Sandy.Wahl@wfhc.org for more information.

Children's Program

This program provides a hospital field trip experience for 2nd graders. Volunteers lead the children through a series of hands on activities that introduce them to the hospital environment and what they might experience there when visiting a patient or as a patient themselves. Programs are held on one or two Thursday's each month during the school year.

Comfort Cart

Volunteers round on select waiting room visitors and patients identified by staff to enhance their hospital experience by offering a selection of distraction and comfort items. A variety of products are provided – at no charge (stuffed animals, playing cards, Sudoku books, magazines, etc.). If you like to move around and visit with people, this is the area for you!

Courtesy Van

If you are interested in driving the Courtesy Van to help our patients, visitors and staff members navigate the Spring Street Campus, please let us know! Take a regular weekly shift or sign up to fill in as a sub. Everyone really misses it when the van is down.

Gift Shops – Spring Street and Wisconsin Avenue

The Gift Shops are open every day as a patient and visitor service. The shops also generate revenue which in turn is donated to WFH-All Saints. Volunteers assist in all the duties involved in running a retail business in these lovely shops. Regular and substitute shifts are open at each site. Gift Shop weekday shifts are from, 9am-Noon; Noon-3pm; and 3-6pm and weekends Noon-3pm.

Information Desks

Do you enjoy walking, meeting and greeting people? Volunteers are needed at our front lobby areas to provide directional guidance. You will escort and transport visitors, including those in wheelchairs, to their destination. This is a very rewarding area to volunteer at! Current openings are mainly afternoons and early evenings.

SMILE Game Show

Volunteers host this weekly Bingo-type TV program broadcast to patient rooms on Thursday's during the school year. Volunteers distribute game sheets to patient rooms and deliver prizes to winners. Volunteers that have computer skills along with a great smile (of course) would be a great addition to the SMILE game show crew!



Schwobble Game Show

Volunteers host this Wheel of Fortune type TV program broadcast to patient rooms on a weekly basis during the school year. Volunteers hand out game sheets to patients and deliver prizes to winners. Someone that can use the computer along with a great smile would be great!

From the Office



From the Director

Hello Friends,

About a year ago I was writing to you for the first time about our transition to become a part of the Ascension health care system. In part, I relayed that for the foreseeable future we would need to stay focused on what needs to be done and what is ours to do. That the transition would be fraught with uncertainty and a fair amount of confusion, but that I was certain we would end up in a better place as an organization.

To fully transform, we need trust. Trust that though decisions may come more quickly and perhaps without opportunity for our input prior to implementation; they are, in fact, for the greater good. We are facing one of those times because of a decision that affects “our little corner of the world”. That decision being the elimination of payroll deduction for associates.

We have taken great pride in our ability to raise funds that ultimately translate into new equipment, scholarships and program funding at All Saints. The implementation of Ascension’s nation-wide Symphony Information Technology System means that we can no longer process payroll in the way we used to. We know that associates have enjoyed payroll deduction purchasing at our sales and shops. We will continue our fund-raising efforts and look forward to associates learning to bring cash and credit cards with them to our sales. We know that it will take time to rebound, but we trust that we will.

The upside is that the Symphony implementation will transform our Human Resources, Supply Chain, and Payroll and Finance processes and strengthen our performance for the future. By moving functions like accounts payable, payroll

processing and benefits administration to a Ministry Service Center rather than having each Health Ministry continue to provide those services separately, we will reduce our costs, which will allow us to devote more resources to our mission and service to our communities. Additionally, associates and leaders will have new tools to manage a myriad of functions including their supply requisitioning, pay for services, payroll approval, travel reimbursement requests, position management, etc. The new, more modern computer systems will replace outdated ones and provide our ministry with more timely and complete information to help us make better decisions and do our work more efficiently. Consistent with Ascension’s strategic direction, we will be a truly connected ministry. A full communication can be found with your newsletter email and in the volunteer hours log binders in December.

As I’ve stated before, I trust that you will help us meet this change, and other changes that will inevitably come, with the same unwavering vision of providing exceptional healthcare and service to those in need. I know I won’t be disappointed. You and your steadfast service continue to be a blessing to our organization. Thank you.

Cindy Clemens, CAVS
Director of Volunteer and Senior Services



Dates to Remember

DECEMBER

NO BOARD MEETING

- 2 Holiday Coffees
- 6 Love Light Ceremony, 7pm, SLH Pavilion lobby
- 8 & 9 \$6 Jewelry Sale, Memorial Dining Room, 1320 Wisconsin Avenue
- 12-16 \$6 Jewelry Sale, Sturtevant Room, 3801 Spring Street
- 12-23 12 Days of Christmas Sale – Gift Shops

JANUARY

- 16 **Office will be closed for the Martin Luther King Holiday**
(new Ascension observed holiday)
- 16 & 17 Scrub Sale, Racine Room, 3801 Spring Street
- 19 **BOARD MEETING**, Memorial Dining Room, 1320 Wisconsin Avenue

FEBRUARY

- 6 & 7 Nutman, Memorial Dining Room, 1320 Wisconsin Avenue
- 7 Nutman, Conference Room A, 3807 Spring Street
- 6-10 Nutman, Sturtevant Room, 3801 Spring Street
- 16 **BOARD MEETING**, Mt. Pleasant Room, 3801 Spring Street