

The Volunteer Partners newsletter is published three times a year to communicate information of interest and usefulness to volunteers and friends. We welcome all suggestions and comments. You may contact me at 715-225-3978 or e-mail me at Jaci.Fuller@hshs.org.
Jaci Fuller, Volunteer Partners Newsletter Coordinator.

VOLUNTEER PARTNERS MISSION STATEMENT

In partnership with HSHS Sacred Heart Hospital, the Volunteer Partners will provide compassionate, supportive services for patients, their families and hospital staff; promote community awareness of the Hospital's mission; and raise funds for Hospital needs.

HSHS SACRED HEART HOSPITAL **VOLUNTEER** *Partners*

May 2018

Volunteers Recognized for Their Milestone Years of Volunteering during Volunteer Month

April was designated as Volunteer Month, with April 15 – 21, 2018 as Volunteer Week. The following volunteers were honored for their milestone years of service to HSHS Sacred Heart Hospital at the annual spring luncheon:

45 Years

Helen Ristau

25 Years

Sharron Green

20 Years

Kathy Kovell
Sally LaRose

15 Years

Pat King
Bonnie Olson

10 Years

Gerri Bainter
Mary Burt
Barb Filla
Kathy Herfel
Jennifer Lashley
Mavis LeBarron
Rose Manzella
Kathy Mosack
Mary Ann Ogan
Mary Sanford

5 Years

Rita Brunner
Pat Everhart
Luanne Foiles
Patti Johnson
Karleen Notham
Scott Stagliano
Don Winrich



Sharron Green 25 years



Sally LaRose 20 Years

Congratulations to these dedicated volunteers – and hats off to ALL of the generous volunteers for your commitment and contribution in making HSHS Sacred Heart Hospital a place of healing, comfort and hope.



Dear Volunteer Partners,

Aside from seeing you in the halls of HSHS Sacred Heart Hospital or at a community event, this is my first opportunity to introduce myself. Maybe we have yet to meet in person, but that doesn't mean I don't see the extremely valuable roles you play in our hospital.

I want to start by thanking you for your steadfast dedication to our mission. You embody our core values of respect, care, competence and joy. It's imperative that we have people who are committed to our patients and who always greet them with smiles. Our patients are first and foremost. It's clear you are devoted to our patients. You make them feel safe, secure, cared for and comfortable.

We are in a competitive market during a dynamic time in health care. We know changes are coming that will have an impact on us. It is clear that while we will have some rough waters to get through, we remain committed to carrying on this strong ministry and caring for the communities we serve. In addition, we have an aggressive growth strategy that we are implementing and are seeing some great things as a result.

Recently we completed Phase 1 of the Women and Infants Center renovation, which means we will be the region's first hospital to offer all-in-one birthing suites for labor, delivery, recovery and postpartum care. Keeping the patient comfortable and cared for, in one room, is key to a healthful recovery.

It's so important for us to follow our mission: To reveal and embody Christ's healing love for all people through our high quality Franciscan health care ministry. As always, we cannot control what others do but we can control the great care, quality and service that we provide to the communities that we serve. Thank you for your hard work to keep Sacred Heart the hospital of choice for those in the Chippewa Valley.

"Those who hope in the Lord will renew their strength. They will soar on wings like eagles; they will run and not grow weary, they will walk and not be faint."

Isaiah 40:31

Sincerely,
Andy J. Bagnall
President and CEO, HSHS Sacred Heart Hospital



A note from your President



Spring is a joyful time of renewal. In anticipation of warmer weather, we see plants peeking out through the brown grass, we hear birds singing, we feel the warmth of the sun increasing and we smell the freshness in the air after a spring rain. We bring the joy of spring to the patients and staff at HSHS Sacred Heart. As we welcome and care for others with joy and competence, let us be the birds singing, grass peeking out, warmth of the sun, and the fresh air to those we comfort.

Never underestimate the good that we do as volunteers and the hearts we touch in our ministry. Many people we have contact with at HSHS embrace our care and smiles. Occasionally they express it verbally and at many times they just feel it.

We have so much to be joyful about. We have love in our hearts, listening through our ears, courage in our commitment, and a selfless giving spirit as we serve the people of HSHS Sacred Heart Hospital. It has been my privilege to serve as the volunteer board president this past year. I am humbled to have been fortunate enough to represent so many giving and caring people.

God bless,
Sandy Gobler

.....

APRIL - NATIONAL VOLUNTEER MONTH!

National Volunteer Month was April and National Volunteer Week was April 15 – 21, 2018. It began in 1974 when President Nixon signed an Executive Order establishing the week as an annual celebration of volunteering. Since then, every U.S. president has signed a proclamation promoting National Volunteer Week.

The month is a time to celebrate people doing extraordinary things through service. The week focuses national attention on the impact and power of volunteerism and service as an integral aspect of our civic leadership. At HSHS Sacred Heart Hospital, volunteers continue to “light the way” by showing compassion and kindness to all who enter, and are caring and helpful to visitors, patients and staff.

Thank you, Volunteers, for all you do!



VOLUNTEER PARTNERS



Directly speaking...

While the entire month of April is considered volunteer month, April 15-21, 2018 was designated as National Volunteer Week. Although we set aside a specific week and month to recognize our volunteers, I want you to know how much I appreciate you each and every day. I am blessed to interact with such great people on a daily basis, and I know our colleagues feel the same way!

Every year, as a requirement to be a member, we provide an annual report to an organization called Partners of Wisconsin Hospital Association. They request certain information on our volunteer activities. For the calendar year 2017, here are some statistics to review that were provided to this organization. Our volunteers:

- **Contributed \$80,000 to HSHS Sacred Heart Hospital**
 - o \$50,000 pledge (total pledge was \$150,000 paid in a 3-year pledge, Oct. 2017 was the last pledge payment) for the Women and Infants Center
 - o \$25,000 gifted to The Healing Place
 - o \$5,000 Tuition Assistance Grant (TAG) Scholarships
- **Provided a variety of handcrafts to various departments**
 - o Rice sox for Maternity
 - o Quilts for Palliative Care
 - o Blankets for Dialysis patients
 - o Blankets/quilts for children
 - o Baby hats for Maternity
 - o Hats and scarves for cancer patients
 - o Hats, mittens, scarves for our mitten tree
 - o ...and much more!
- **Supported our Annual Coat Drive**
- **Supported our Annual Food Drive**
- **Host in-house fundraisers**
- **Held the first Paws for a Cause event – supplied 1,500 plus pounds of food for Feed My People (distribute cat/dog food to various 3-county food panties)**
- **“Caring from the Heart” kits for out of town Emergency Department patients’ family**
- **Donated 38,434 hours of service**
- **Served in multiple departments**

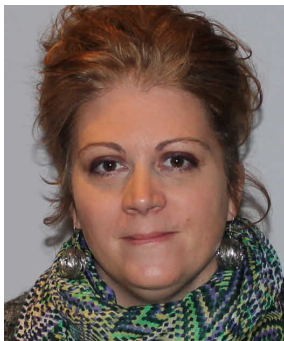
The impact of our volunteer program is exceptional. We recognize your dedication of spirit to our mission of care, and you are deserving of gratitude and praise. We typically have 15-20 volunteers on duty daily, Monday through Friday, and 3-4 on Saturdays and Sundays. Our volunteers make serving others a priority, and through your passion, longevity and dedication, you are making an extraordinary difference.

May...

The Lord bless you and keep you;
The Lord make His face shine upon you,
And be gracious to you;
The Lord lift up His countenance upon you,
And give you peace. (Numbers 6:24-26, ESV)

Mary Pengra, Director
Volunteer & Community Services

Gift Shop News



It's time to pack your summer bag and hit the road for much needed fun in the sun! Your GPS will plot the course or you can cast your cares to the wind and go with no destination in mind. Either way to travel is fun but don't forget...

Cool, new sunglasses
A swanky beach bag..."Boat hair don't care!"
Paperback book to read while relaxing
A canvas koozie to keep your drinks chilled in the summer heat
Shiny bracelet to meet your bling needs
Breezy, summer top to make you feel like your best self
Candy...yummy candy



All this and more can be found in the Gift Shop! We are ready for summer if you're on the go and are in need of travel cases or if a stay-cation is what you're longing for and would like some new garden decor to spruce up your outdoor space. The Gift Shop just might have exactly what you're looking for; or maybe we have what you didn't know you wanted! Stop in and check out all the new items that come in weekly.

Jen Stuber, Gift Shop Coordinator

Board Updates



A TIME TO REMEMBER

The Volunteer Partners wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers who will be honored in the TAG (Tuition Assistant Grant) Program: William Keegan, Beverly Seibel, Theresa Westberg, Lucille Kringle and Joanne Johnson.

Our prayers and sympathy to Sharon Thobaben and Pat Rumpel on the loss of their pet therapy companion (volunteer): Margie Thobaben and Kelsey Rumpel.

Our sympathy and prayers to the following volunteers on the loss of a family member: Julia Rohn and Jaci Fuller.

Upcoming Events

PARTNERS OF WHA DISTRICT MEETING

The Volunteer Partners of HSHS Sacred Heart Hospital will host the fall West Central District of the Partners of WHA meeting on Tuesday, September 11, 2018 in the Msgr. Klimek Auditorium. Toni Simonson, PhD, FACHE, Executive Director of Behavioral Health, will be the main speaker, regarding mental health. The business meeting will be held, followed by the "Hearts of Joy" Hospital choir entertaining the group with their talented voices. The Committee is meeting to make this a successful event.

Jaci Fuller, Chair
West Central District of Partners of WHA

ADVANCE DIRECTIVES SEMINAR

The Volunteer Partners are sponsoring an Advance Directives Seminar to be held on June 4, 2018 in the Community Auditorium for anyone needing an Advance Directive form. Moria Kneer will explain the form and attendees will have the opportunity to complete the form. Volunteers will be available to witness signatures. If interested, you may contact Mary Pengra at 715-717-4035. Judy Peak is the Chair.



PUBLIC POLICY AND EDUCATION

At a recent forum, the following legislators gave updates on issues affecting the Eau Claire region: Bob Kulp, 69th Assembly District, Stratford; Rob Summerfield, 67th Assembly District, Bloomer; and Warren Petryk of the 93rd Assembly District, Eleva. The Minimum Wage License applies to workers whose disabilities impair their ability to perform their work. A special minimum wage license must be issued by the Department of Workforce Development, and the issue is whether the State or local government would establish that minimum wage.

There was a workforce-Education discussion on the critical need to provide sufficient dollars to fund education opportunities other than the traditional four year college. There is a need for Fast Forward Grants to offer apprenticeships in the various non-traditional subject areas.

It is likely that over 50% of current immigrants came here “legally” but overstayed their Visitor’s Visa (not illegal), found employment which then made them “illegal immigrants.” All assemblymen concluded this to be a humanitarian issue and that national leadership provides only a patchwork approach without effective leadership.

Nursing shortages were discussed and all agreed that a decline in the birthrate has had a negative impact on the potential population of nursing students. It was noted that licensing of CNAs needs to be streamlined, that educational opportunities need to be expanded and that the number of hours related to CNA training should be reduced from 120 hours to 75 hours as it is the standard in most other states.

On high speed broadband in rural Wisconsin, it was suggested we need federal support. At present the topography of rural Wisconsin hinders this implementation. While there are some techniques available that are used in other countries, i.e. Scotland, from our population of 2.4 million, only 50 thousand are without this communication service.

Bill McCullough, Public Policy Education Chair.....

VOLUNTEER PARTNERS

The Volunteer Partners of Sacred Heart Hospital is an organization made up of the volunteers of the Hospital and part of the Partners of WHA (Wisconsin Hospital Association). Volunteers who volunteer on a regular basis are considered members. They pay no dues, can serve on committees and be elected to serve on the Board of Directors. Elections are held at the annual business meeting during the spring luncheon.

The objectives of the Volunteer Partners is to assist HSHS Sacred Heart Hospital in meeting the high standards in caring for the sick, the aged, poor and terminally ill, to raise funds for the Hospital projects and to promote the interests of the Hospital within the community.

HEALTH EDUCATION

BREAKING AWAY FROM THE INTERNET

Nowadays, everyone is electronic and seems to be becoming very dependent on their phones, tablets, etc. We tell ourselves it makes our life easier. We do our banking, shopping, work, email, research, and socializing online. It is very easy to convince ourselves that our internet habits are fine and not addicting even though we are constantly checking our mail and messages.

Does this scenario look familiar to you when you are at a restaurant and three people are sitting together and no one is talking but rather engaged in their phones? This is an all too common scene today. We live in a world of constant visual stimulus. Everywhere we go there are TV screens on, etc. We have forgotten the ability to be around silence. People used to read, go for walks/hikes, out to eat, listen to music etc. without their phones and media and they survived.

Research is showing that our addiction to the Internet via our media devices has become more than a habit and in many cases addictive. Children are being exposed to this process at much earlier ages and developing behavioral issues when not able to have their media devices. Suicide rates and increase in depression have increased in teenagers, especially girls because they have access to the negative feedback 24 hour and don't turn it off.

Adults need to be the teachers again for their children and model moderation in usage of media. We are not talking to each other anymore and hiding behind screens to voice negative feedback about people. We need to get back to some basics which doesn't mean eliminating phones, etc. but monitoring more how we use them.

We can start to do things such as read, exercise, enjoy music/movies. We need to start having conversations with our family/friends at home and when out. We need to have rules to have our media items turned off when doing these things as we can always return the messages our friends, etc. leave. We need to reflect on how we survived without the internet and incorporate some of these skills back into our life. There is nothing wrong with the Internet as long as we are able to find a balance with it in our life.

Carol Gassert, Community Health Education Chair

TAG (TUITION ASSISTANCE PROGRAM)

Again this year the Volunteer Partners offered to the HSHS Sacred Heart colleagues and volunteers an opportunity to apply for a tuition assistance grant. A total of \$5,000 in the form of five grants of \$1,000 each were awarded. These are contingent upon all the guidelines being met for application and completion of the coursework. Here is some information about this year's recipients:

Mindy Barquist is a Health Clerk/CNA on 5th floor Cardiology and has worked at the Hospital since 2012. She is studying for a BSN degree at the UW-EC and plans to graduate in December 2018.

Heidi Dubberke is a Personal Care Assistant/Health Unit Coordinator on 5th floor Cardiology and has worked at the Hospital since 2016. She is studying for her Associate Degree in Nursing at CVTC and expects to graduate in December 2018.

Lauren Longhenry has volunteered at the Information Desk since January 2017. She is studying at UW-EC for a Bachelor of Education and Human Sciences degree with a major in Communication Sciences and Disorders. She expects to graduate in 2019 and plans to be an audiologist.

Angela Quick is a Facilitator in Radiation Oncology and has worked at the Hospital since 2001. She is studying for a Clinical Management and Leadership degree from George Washington University and expects to graduate in August 2018.

Kayla Wyttenbach is a RN in the Cath Lab and has worked at the Hospital since 2014. She is studying for her BSN Degree from Viterbo University and expects to graduate in December 2018.

Steve Werner, TAG Committee Chair



LETTERS FROM GRANT RECIPIENTS

Dear Volunteer Partners of HSHS Sacred Heart Hospital,

I am sincerely honored to have been selected as the recipient of the Volunteer Partners Committee Grant. Thank you for your generosity, which has allowed me to pursue my nursing degree at the University of Eau-Claire Wisconsin.

I have worked at Sacred Heart for a little over five years in the Cardiac Intensive Care Unit as a health clerk/ certified nursing assistant. I could not have asked for a better department to work for and have gained some wonderful memories, friendships and experience.

My career goal would be to continue my education toward my PhD in nursing. I have been offered an internship position in the Emergency department at Sacred Heart Hospital this summer. I hope once I am done with my BSN, I will be able gain some nursing experience through HSHS. As I complete my education in nursing at the University of Eau-Claire, I am very thankful for receiving this grant. Because of this scholarship, I now can focus more on my educational goals and pursuing my dream of becoming a registered nurse.

Thank you again for your thoughtful and generous gift.

Sincerely,
Mindy L. Barquist, Health Clerk, CNA – 5th Floor

Dear Volunteer Partners,

I was recently awarded one of your tuition assistance grants and I would like to thank you for this wonderful opportunity.

For many years I set aside my education and career goals to raise my children. I worked as a special education assistant for the Eau Claire Area school district for 14 years. This was a great career that worked well with my family, and I was still able to make an impact on the lives of families in our community. Even though this was a rewarding area to work, I continuously found myself talking about how I needed to go back to school.

Four years ago I decided to take the leap and start on my journey as a nursing student; this required leaving my job with the school district and starting a new career as a Certified Nursing Assistant. I was hired at HSHS Sacred Heart in August of 2016 as a Patient Care Assistant on the Cardiology Progressive Care unit. I continue to work on this unit as a Patient Care Assistant and Health Unit Coordinator, along with being a member of our Unit Based Council.

Sacred Heart has always had a special place in my heart, being that I was born in this hospital and have seen the wonderful care family members have received here throughout the years. It now has an even more special place in my heart with the support and encouragement I have received while attending nursing school. This is not only monetary but more important the willingness of my unit coordinator to adjust my schedule when needed so that I can attend classes and be successful in the classroom, along with the opportunity to have a nursing internship this summer on the Rehabilitation unit. This tuition grant will help to ease the burden of paying for my schooling, especially being that I have a child entering college this fall and we will be paying his tuition also.

My future plans beyond graduation are to hopefully have a position at Sacred Heart. The areas that interest me at this point in my education are the areas of Cardiology and Rehabilitation, and some day to combine both of these in Cardiac Rehabilitation. Thank you again for this opportunity and I hope that you can continue to support the employees of HSHS Sacred Heart with their educational needs.

Sincerely,
Heidi Dubberke, Personal Care Assistant/Health Unit Coordinator –
5th Floor Cardiology

To the Volunteer Partners:

My name is Lauren Longhenry and I am currently a Junior at the University of Wisconsin- Eau Claire. I am studying Communication Sciences and Disorder, which is the undergraduate degree for students planning on pursuing careers in Speech-language pathology or Audiology. With this major I am planning on pursuing a doctoral program of audiology in hopes of becoming an Audiologist. I would like to focus in tinnitus, a condition that many individuals suffer from.

Receiving one of the 2018 Tuition Assistance Grants is truly an honor. To me this award is helping me pay for my tuition and textbooks and getting me on step closer to becoming an audiologist.

Sincerely,
Lauren Longhenry, Volunteer

To the Volunteer Partners:

It is a pleasure and an honor to receive this grant from the Volunteer Partners at HSHS Sacred Heart Hospital. I am in the final course work for my Clinical Management and Leadership graduate program through George Washington University. This year has taught me the importance of advocacy in healthcare. I have joined the Western WI Division's Advocacy committee and traveled to the Capital to advocate for healthcare policies that directly impact our division. I was enlightened by how policy affects the system's bottom line. This is so very important in our current economic climate. As a leader, I hope to impart my understanding of how decisions are made to our colleagues. My hope is that this engages our colleagues to continue providing excellent care at a low cost.

Again, I am grateful for your grant assistance with this priceless education.

Angela Quick, Facilitator, Radiation Oncology

To the Volunteer Partners:

I currently work in the Cardiac Cath Lab as a Registered Nurse at Sacred Heart Hospital. My role is to care for patients that are undergoing cardiac or vascular related procedures. I provide sedation and relaxation techniques during the procedures to help calm patients and make their experience as comfortable as possible. I also provide education to patients regarding heart disease, their procedures, and post op care. Career goals for my future include finishing my Bachelor's Degree in Nursing, educating the community on heart disease, and continuing to provide high quality care for the patients in the Chippewa Valley.

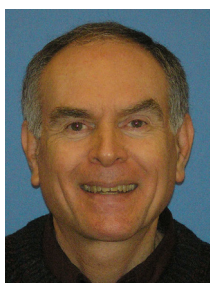
It is an honor to receive the recognition for my hard work and dedication to Sacred Heart and our patients. The grant is going to help provide me with the financial stability to continue advancing my career while balancing my personal life.

Kayla Wytenbach, RN, Cardiac Cath Lab

MEET THE 2018 - 2019 BOARD OF DIRECTORS



President: Bill McCullough is a cancer survivor and volunteers in the Regional Cancer Center. He is a graduate of Drake University with a degree in sociology and retired from the Royal Credit Union. Bill enjoys volunteering and also volunteers as a tutor for Literacy Volunteers and an instructor for Junior Achievement. Bill served as the Public Policy Education Chair and also a part of the Tuition Assistance Grant Committee.



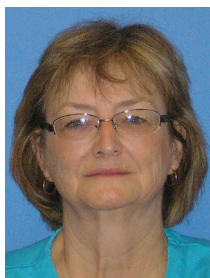
President-Elect: Steve Werner was elected to the Board in 2016, and is the Chair of the Tuition Assistance Grant Committee; He is an Eau Claire native and graduated from UW-Eau Claire. As a Hospital volunteer, Steve brings Communion to patients, lectures at Mass, sings in the Hearts of Joy Choir and sings to patients on the fourth and ninth floors with a music therapist. He also sings with his church choir and with the Valley Gospel Choir.



Immediate Past President: Sandy Gobler began volunteering in the Family Waiting Center and currently volunteers in the Gift Shop. She grew up in Tilden, received an education degree from UW-Eau Claire and taught math and physical education. Sandy enjoys family activities, golfing, sports and dancing, to name a few.



Treasurer: Mary Ryberg volunteers in the Gift Shop and as a Eucharist Minister. She is from Winona MN and obtained a degree from St. Catherine's College in Minnesota. She was a part-time math instructor at Chippewa Valley Technical College for 26 years. She enjoys playing bridge, golfing, flower gardening, reading and babysitting her grandchildren.



Secretary: Sharon Thobaben is the Handcrafters Chair. She is an Eau Claire native and graduated from UW-Eau Claire. Sharon has two children and five grandchildren and enjoys attending sporting events and school programs.



Board Member: Sharon Schug is a past president of the Board of Directors and volunteers as a Eucharistic minister and helps patients with Advance Directive forms. Before retiring, Sharon taught middle school in several west and central Wisconsin locations and Regis Middle School. Sharon serves as the Public Policy and Education Chair.



Board Member: Kati Diaz currently volunteers in the Emergency Department and trains new ED volunteers. She was born and raised in Chippewa Falls, received her undergraduate degree in Business and her Masters in Training and Development from UW-Stout. Kati serves on the Volunteer Partners Tuition Assistance Grant Committee.



Board Member: Carol Gassert is in the pet therapy program with her two dogs. She worked as a social worker for over 30 years in Milwaukee and the last 20 years in Eau Claire County. Carol also works part time for Weight Watchers. Carol serves as the Community Health Education Chair.



Board Member: Judy Peak was elected to the Board at the 2017 annual business meeting. She is involved as a volunteer in the Footsteps Program and serves as the Advance Directive Seminar Chair.



Board Member: Kathy Herfel was elected to the Board in 2017 at the annual business meeting. She enjoys spreading joy through her volunteering with the Threshold Singers and using her talent to bring joy to the Hospital's patients. Kathy also serves on and helps analyze the Partners' Fundraising Committee commitments.



Board Member: Mark Richter was elected to the Board of Directors at the 2018 annual business meeting. Mark has worked at two other hospitals as a volunteer in Minnesota and Rice Lake before moving to Eau Claire. He also performs as an actor at the State Theatre.



Past Events

ANNUAL VOLUNTEER LUNCHEON AND RECOGNITION HELD

Volunteers were invited to a “Pirate Party” on April 23, 2018, in Msgr. Klimek Auditorium, to celebrate Volunteer Month and to recognize volunteers with milestone years. Everyone was invited to “dress as a pirate – or walk the plank!” The board of directors held the general monthly meeting plus the annual business meeting for board election from 10:30 – 11:30 a.m. Sandy Gobler, President of the Volunteer Partners, conducted the meeting including the election and installation of officers and incoming board member Mark Richter. A delicious lunch was served, followed by the volunteer recognition program from noon – 2 p.m. Attendees enjoyed the Hearts of Joy Hospital Choir provide wonderful entertainment during the luncheon.

2018 ADVOCACY DAY

The Wisconsin Hospital Association’s Advocacy Day event draws over 1,100 hospital advocates from across the state each year to Madison. The event is designed to educate and motivate health care employees, trustees and volunteers on important health care related issues and to encourage grassroots advocacy opportunities. This year’s event was held on March 21, with a welcome by Bob Van Meeteren, Chair, WHA, and speaker Mara Liasson, National Political Correspondent, NPR, on The Political Landscape: Today and Tomorrow. A State Legislative Panel of State Senators Patrick Testin and Jon Erpenbach and State Representatives Joe Sanfelippo and Debra Kolste, moderated by Eric Borgerding, President/CEO, WHA, then discussed and answered questions. Luncheon speaker was Lt. Governor Rebecca Kleefisch. In the afternoon attendees visited the Capital to meet with legislators to discuss healthcare issues.



Volunteers attending from HSHS Sacred Heart Hospital included Judy Peak, Steve Werner, Bill McCullough and Jaci Fuller.

DISTRICT SPRING MEETING

The West Central District of the Partners of WHA spring meeting, hosted by the Volunteer Partners of Lakeview Medical Center, was held in Rice Lake on April 25, 2018. Speakers included Sheriff Chris Fitzgerald on the Methamphetamine Crisis and Trish Witham, ADRC Dementia Specialist, who provided tips for volunteers on how to interact and support guests and patients at our hospitals who are dealing with dementia.

Partners of WHA State officers who attended and gave reports included Jan Molaska - President, Ginny Bosse - President Elect, Barb Filla - PPE Chair and Sherry Jelic, CHE Chair. The district business meeting was conducted in the afternoon. Attending from HSHS Sacred Heart Hospital were: Judy Peak, Sandy Gobler, Sharon Schug, Bonnie Olson, Jaci Fuller and Mary Pengra.

For Your Information

WEST CENTRAL DISTRICT OF THE PARTNERS OF WHA

The West Central District is made up of seven active hospital volunteer organizations: Partners of HSHS St. Joseph Hospital – Chippewa Falls; Cumberland Healthcare Volunteer Partners – Cumberland; Volunteer Partners of HSHS Sacred Heart Hospital – Eau Claire; Partners of Osceola Medical Center – Osceola; Volunteer Partners of River Falls Area Hospital – River Falls; St. Croix Regional Medical Center Volunteer Partners – St. Croix Falls; and Partners with our Lady of Victory Hospital – Stanley. The following are the totals for the West Central District for 2017:

| | |
|--------------------------------------|--------------|
| Total Active Members..... | 976 |
| Total Volunteer Hours..... | 101,570 |
| Total Donations to Hospitals..... | \$165,263.81 |
| Number of Scholarships given..... | 38 |
| Scholarship Totals Given..... | \$30,450.00 |
| Number of fundraising projects..... | 56 |
| Total Number of hospital groups..... | 7 |

The 2018/19 West Central District officers and chairs include: Jaci Fuller, Chair; John Tully, Chair-Elect; Betty Oddo, Secretary/Treasurer; Bill McCullough, Public Policy Education Chair; Bonnie Olson, Community Health Education Chair.

Jaci Fuller, Chair
West Central District of the Partners of WHA

ROVING REPORTER

The following volunteers were asked why they chose Sacred Heart Hospital as the place they wanted to give of their time and talent to volunteer.

Rita: After I retired, I wanted to volunteer some place. Sacred Heart Hospital was close to my home and convenient for me, so I applied and was accepted. I enjoy volunteering here.

Judi: “Payback”. My husband received such excellent care the many times he was a patient, I wanted to give back in some way. The staff was all wonderful and it was “home” to him. When my husband at one time was told he could go to his real home, he stated he wanted to stay at Sacred Heart Hospital!

Kathy: When applying for a volunteer position, I heard back from Sacred Heart Hospital Volunteer Department right away. I felt they needed volunteers so chose Sacred Heart. I have now been here over ten years!

John: I wanted to do something useful and had tried other volunteer positions. Sacred Heart Hospital is a “good fit”. I have volunteered for eleven years and enjoy volunteering with my “co-worker”.

Russ: I had never volunteered before, however since my wife volunteered at Sacred Heart Hospital in the Family Waiting Center, I decided we could come together on the same days. It has worked out well. I get along good with the person who trained me. I have been volunteering 6 years.

Diane: I retired from teaching and wanted to give back to the community. I think what drew me to Sacred Heart Hospital was the Mission of the Hospital as a place I would like to volunteer at. My mother had been in the Hospital and when I visited her, Father Klimek would come to see her. One day, when he came, he said to me, “My friend, I have missed you.” I have volunteered here for about 5 years.

Paul: I had volunteered for a number of organizations but wanted to do something “different” with an opportunity to help people – and keep busy and occupied. My wife volunteers at the Hospital so I decided to apply and now have been here for about nine years!



MAY

Mary Ann Ogan 05/03
Steve Werner 05/04
Samantha Reiter 05/06
Kathy Kovell 05/06
Janet Lesniewski 05/13
Katelyn Zuelsdorff 05/14
Aleah Hogan 05/15
Cathy Barkovich 05/15
Alexandra Zedler 05/19
Jennifer Reetz 05/20
Barb Fiskars 05/21
Marian Olson 05/27
Lauren Longhenry 05/28

JUNE

Sandy Grundman 06/03
Bob Ciske 06/05
Hetvi Patel 06/05
McKenzie Kruse-Pillsbury 06/08
Patti Johnson 06/17
Scott Stagliano 06/22
Mark Richter 06/22
Nick Jorgenson 06/24
Penny Miller 06/25
Kathy Herfel 06/27
Madeline Soler 06/28

JULY

Carol Oller 07/04
Abby Russell 07/05
Mavis LeBarron 07/07
Kathy Peterson 07/08
Pat Everhart 07/09
Rhonda Schnacky 07/15
Yvonne Goth 07/16
Calvin Diaz 07/17
Celine Sabbagh 07/18
Bill McCullough 07/18
Julia Rohn 07/18
Barb Gordon 07/20
Sandy Gravunder 07/22
Mallory Thies 07/22
Dick Hazelton 07/24
Barb Filla 07/26
Terri Gardow 07/27
Theresa Spletstoser 07/28
Kitty Seyffer 07/29
Diane Richards 07/31

AUGUST

Kathy Dawald 08/01
Hannah Dvorak 08/09
Owen Moyer 08/09
Sandra Harman 08/10
Barb Heuschele 08/11
Kathy Mosack 08/12
Marie Thorson 08/16
Mary Theisen 08/17
Nita Kniefel 08/17
Emma Gurgel 08/18
Waleed Rahman 08/23
Ann Lamoureux 08/25

***To all a birthday wish for a beautiful day
and a year of happiness!***

*Because of all that you do
And all that you are,
You deserve a special
Birthday Blessing from afar.*

*As a volunteer you do so much
for others, so celebrate on your day
Enjoy yourself and do
Have a Wonderful Birthday!*



VOLUNTEER PARTNERS

New Volunteers Welcome

Welcome to the volunteers who have joined the Volunteer Partners Program at Sacred Heart Hospital since January 1, 2018. You are providing a valuable service to the patients, their families and hospital staff while being a critical part of the hospital's healing mission as you give your time and talents. Thank you for your service!

ADULTS

Mary Ann Bowman

COLLEGE

Alicia Day
Sophie Grupe
Keith Jorgenson
Nick Jorgensen
Abby Russell
Maddie Soler

PET THERAPY

Amy Eitrheim & Buzz
Julie Tishacek & Monte

HIGH SCHOOL

Hetvi Patel
Waleed Rahman

DATES TO REMEMBER

| Date | Event | Location |
|------------------------|----------------------------|--------------------|
| June 4, 2018 | Advance Directives Seminar | Auditorium |
| October 26, 2018 | Linen Sale | Bishop/Treacy Hall |
| December 6 & 7, 2018 | Jewelry Sale | Bishop/Treacy Hall |
| December 18 & 19, 2018 | Book Sale | Bishop/Treacy Hall |



Spotlight on Volunteers

VOLUNTEER EXTRAORDINAIRE

Joan Cook has been a volunteer at HSHS Sacred Heart Hospital for 22 years, starting on February 14, 1996, faithfully serving the Hospital, colleagues, patients and families. Sadly, she is leaving the area and we will no longer be able to enjoy her smile and quiet presence. She has volunteered at Sacred Heart Hospital without any payment or salary but out of the goodness of her heart. She has been appreciated by her peers and colleagues. She has always been a compassionate, caring and calming individual, carrying out the Hospital Sisters' core values of respect, care, competence and joy, and the mission of the Hospital and Volunteer Partners.

Joan volunteered at the Information Desk, was a regular substitute, trained new volunteers and was very knowledgeable of the volunteer program. She welcomed all who entered the Hospital with a friendly smile and helpful approach. She is soft-spoken and has a calming effect when someone is stressed about a loved one, does not know where to



Continued on back page

Spotlight on Volunteers continued

go or is upset about a situation. She always treated everyone with kindness and respect. Joan was always helpful to the relatives and families of patients in our Hospital, as well as colleagues and other volunteers. She would go “the extra mile” to help those who entered the Hospital.

Joan was a member of the Board of Directors of the Volunteer Partners for over 15 years, served as President in 1998, Secretary for 8 years and chair of many committees. She was Chair of the Advance Directives Community Seminar, which served over 300 people, to educate and prepare an Advance Directive. She retired from the Board in 2014. From 2014 to the present, Joan was a contributor for the “In Remembrance” column of the Volunteer Partners newsletter. She was an active member of the West Central District of the Partners of WHA, Chair-Elect in 2000/2003 and Chair in 2004/2005. Joan was recently a member of the Foundation Leadership Council of Sacred Heart Hospital, a three year term.

Joan, at 90 years of age, states “I have enjoyed every minute of my volunteering at Sacred Heart Hospital.” Our best wishes to Joan as she embarks on another chapter in her life.

Recognition of Volunteers



Pat King and Bonnie Olson 15 years



10 years recipients

